



Request

1. Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data)
2. If so, which supplier do you use for this tool?
3. How much do you spend annually on Survey Tools?
4. Which month & year does your contract with your supplier end?
5. Who is the budget holder for this contract?

Response

We use a product called Participate

GoLocal

£17,500 pa, the SOO cost approximately £2k.

January 2025

The council will not release details of staff members below third tier. The senior staff member with oversight of the service is:-

Lewis Greenwood
Assistant Director – Policy & Strategy