

Request

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers. The type of contract I wish to see is below:

- 1) Dedicated hosting- Managed environment
- 2) Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- 3) Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1) Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
- 2) Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
- 3) What is the annual contract value for each contract?
- 4) What type of cloud environment?
 - Private Cloud** - *a distinct and secure cloud based environment in which only the specified client can operate.*
 - Public Cloud** - *where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.*
 - Hybrid** - *integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.*
- 5) What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
- 6) What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
- 7) When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
- 8) What is the contract period in years? Please include whether the agreement has any extension periods?
- 9) What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,
- 10) Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Response

There are two IT Managed Services Contracts – details as below

Contract 1

- 1) Co-Location
- 2) Agilisys Ltd
- 3) Embedded in the costs for Shared Services Managed Contract between 2 partners & Agilisys
- 4) N/A
- 5) 1st February 2013
- 6) 31st August 2023 – currently acting under termination services as outlined in the contract for a period of up to 24 months
- 7) NA As Per (Y)
- 8) NA
- 9) NA
- 10) James Winterbottom - Director of Strategy & Innovation j.winterbottom@wigan.gov.uk

Contract 2

- 1) Public Cloud & CoLo
- 2) Agilisys Ltd
- 3) Embedded in the cost of the whole IT managed service with Wigan Council & Agilisys
- 4) Public Cloud & CoLo
- 5) 2nd February 2024
- 6) 31st December 2033
- 7) Towards the end of the term
- 8) 10 Years
- 9) The contract includes the outsource of all ICT services except Line of Business - Application Support to Wigan Council. This includes a migration from CoLo to Microsoft Azure & CoLo
- 10) James Winterbottom - Director of Strategy & Innovation j.winterbottom@wigan.gov.uk