

		Courien	
RE	QUEST	16000	RESPONSE
Trusted Assessors can be accredited or unaccredited; there are national qualifications at level three (minor adaptations) and four (major adaptations). A recent DFG (Disabled Facilities Grants) Summit suggested that awareness of these national qualifications was patchy.			
1)		ny equipment-based assessments did you in the last FY?	3085 assessments completed between 01.04.22 to 31.03.23 by Trusted Assessors resulting in equipment, adaptations or info and advice.
2)	What is the current average wait time for this type of assessment?		Timescales vary according to priority and request type
3)	Is it your organisation's current policy to use Trusted Assessors within your equipment assessments pathways?		3) yes
4)	How many staff do you employ as Trusted Assessors?		4) 28
b. If acc		at percentage are accredited / unaccredited? credited, how many are accredited at level e? At level four?	a, b: 26 are accredited at level 3 and 2 staff at level 4.
5)	Which ro	les and services are they based in?	5) Primary assessors and Early Intervention Coordinators.
6)	What is y	our policy on refreshing their training?	We refresh internally via our in-house equipment and adaptation training
7)	Is the nu	mber expected to grow?	7) Unable to predict at this time
8)	carried o	centage of equipment assessments are ut face to face / remotely? at percentage of assessments that are	8) The majority are face to face with a very small proportion remote, we are unable to report on percentage proportion
	ren	note are telephone based / video based?	a. As above
9)		ole access a DFG funded home adaptation ne involvement of an OT?	9) Primary assessors are able to access DFG for less complex majors under the supervision of an OT
10)	Is any of	your Trusted Assessor provision outsourced?	10) We outsource low level equipment requests to a local retailer
11)	equipment and nurs	ccept prescriptions or recommendations for nt from external organisations such as care ing homes, housing associations, supported viders or domiciliary care providers if the	11) Health staff in the NHS are able to prescribe directly to the equipment store.

case handler is an OT (Occupational Therapist) or Trusted Assessor?

- a. How many cases were handled of this type in the last FY?
- OTs) for major adaptations or AT equipment

a. 369 recommendations received from

Health staff into EI (predominantly from

- 12) Is your community equipment service managed inhouse or via an external contract?
- 12) Our equipment service is managed inhouse.