

REQUEST	15942	RESPONSE
	<p>I would like to know the number of complaints sent by parents to the council about primary and secondary schools in 2023 and 2019</p> <p>I would like a breakdown of the phase (primary, secondary) and the complaint type*.</p> <p><i>*If the breakdown by type of complaint exceeds the threshold, please just provide the other information I've requested</i></p>	<p>We do not hold a central record of complaints about schools. The Local Authority has no powers to investigate schools complaints. If they come in we direct the parent back to the schools complaints procedure.</p>