

REQUEST	16178	RESPONSE
	<p>Can I request your most recent Revenues and Benefits department structure of Wigan Metropolitan Borough Council under the freedom of information act.</p> <p>If this could include both the Job Titles and names of those who are in post.</p>	<p>Please see below the requested structure.</p> <p>We do not release details of staff who are below AD level. The person with overall responsibility for this area is: Jo Mitchell, Assistant Director – Customer Experience & Support.</p> <p>Please note - Revenue and Benefits administration sits within our Assessment, and Collections & Recovery teams, who also have responsibility for Housing Rent Collection, Former Tenant Arrears collection, Financial Assessments for Home Care & Residential Care on behalf of Adult Social Care - including processing and application of Deferred Payment Agreements, Welfare Benefit maximisation and advice, Blue Badge Applications, Free School Meal and Discretionary Housing Payments, alongside traditional functions of Housing Benefit and Council Tax & Business Rates administration.</p> <p>A number of the roles quoted also have wider responsibilities outside of Revenue and Benefits.</p> <p>Also, there are other services which impact on Revenue and Benefits administration but their staffing levels are not included in this structure i.e. Life Centres/Customer Facing, Contact Centre, Welfare, Libraries.</p> <p>The numbers quoted are Full Time Equivalents.</p>

