

Request

1. Who provides your WAN and internet connectivity and the annual spend on each?
2. Who provides your SIP trunks and what is the annual spend?
3. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend?
4. Who provides your LAN infrastructure and what is your annual spend?
5. Who provides your WIFI infrastructure and what is your annual spend?
6. Please confirm the manufacturer(s) of your wired network core and edge switching?
7. When was your core network installed?
8. Has it been updated subsequently?
9. Who maintains your core network?
10. When is the contract renewal date?
11. Please confirm value of the initial project?
12. Please confirm the value of annual support/maintenance services (in £)?

Response

1. This is provided by our Managed Service Provider Agilisys. Spend is embedded as part of a large managed service cost.
2. This is provided by our Managed Service Provider Agilisys. Spend is embedded as part of a large managed service cost.
3. This is provided by our Managed Service Provider Agilisys. Spend is embedded as part of a large managed service cost.
4. This is provided by our Managed Service Provider Agilisys. Spend is embedded as part of a large managed service cost.
5. This is provided by our Managed Service Provider Agilisys. Spend is embedded as part of a large managed service cost.
6. Mixed between Cisco and HP
7. 2013 MPLS, however our new contract which was recently awarded will replace this in 2024
8. As per 7
9. This is provided by our Managed Service Provider Agilisys
10. 31st December 2033
11. Unable to separate from main contractual transformation and service costs.
12. Unable to separate from main contractual transformation and service costs.