REQUEST   AI & PROCESS AUTOMATION

RESPONSE

1. What is the Council's strategy and roadmap for AI and Process Automation?

The Council is developing its approach to AI through the creation of an AI Policy. There is no current strategy or roadmap for AI and Process Automation.

2. If neither have yet been adopted, when will they be?

AI Tooling currently in testing as part of co-development with our MSP.

3. Who are/will be the key stakeholders and decision makers for these technologies?

James Winterbottom

4. What technologies/vendors are currently in use (eg Blue Prism, Open AI, Druid AI) and which version, and are they on premise or cloud hosted?

CoPilot – 10 Licenses in the ESA, not deployed or being tested at present

5. How many processes have been automated and how many licences have been purchased?

Essentially we don't have any Robotic processes at this moment on time.

6. How many additional processes does the council expect to have automated in the next 12 months?

Not yet known. This work is being scoped.

7. What is the typical licence utilisation rate for RPA, where it exists?

Essentially we don't have any Robotic processes at this moment on time.

8. What/who does the automation team consist of, who leads it, and who do they report into (if external delivery, which supplier)?

James Winterbottom

9. Please provide the direct email address and telephone number for the automation lead and the person they report into.

j.winterbottom@wigan.gov.uk
01942 486457

10. How are any bots maintained?

Essentially we don't have any Robotic processes at this moment on time.

11. When are any licences due for renewal?

CoPilot – 10 Licenses in the ESA, 1st July 2024