

Request:

1. Please can you provide your total of agency spend for community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
2. Please can you confirm how many Children were placed via agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
3. Please can you confirm how many Adults were placed via agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
4. Please can you confirm how many unregulated providers for Children were used for agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
5. Please can you confirm what agency providers were used for packages of care (Children) between April 2022 – 2023? This includes complex care, mental health needs or learning disabilities.
6. Who is responsible for adding agency care providers to the PSL for both Children and Adults services? Please provide their work email addresses and phone numbers.
7. Please clarify how a new agency care provider can be added to the PSL?
8. Do you have any urgent shortfalls that you would like our company to work on?

Response:

1. We do not commission community placements via agencies outside of the ethical framework.
2. 14 children receiving packages of support during the period 2022-23. These placements were procured via the Council's Ethical Homecare Framework or through specialist healthcare commissioning.
3. See response to question 1.
4. No unregulated providers offering care and support to families.
5. Providers are on existing frameworks.
6. We operate a competitive procurement process and work within our ethical framework of providers. Further details can be found in our position statement, which can be accessed via the following link:
[Wigan Council Market Position Statement Adult Social Care](#)
7. See response to question 6.
8. No.