

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information from Wigan Metropolitan Borough.

Please could you list all of the complaints related to waste/refuse collection between 1st Sept 2022 – 1st Sept 2023 (if this is unavailable within the most recent 1-year period), with the following headers:

- Complaint number
- Date of complaint
- Category of complaint (e.g. bin not collected, bin men are too noisy, bin not clean, bin broken, can't find bin etc.)
- Type of collection (e.g commercial/industrial or domestic complaints)
- Type of bin (e.g paper & cardboard, plastics & metal, garden waste, general waste - can list multiple bins if relevant)

Response:

Please see accompanying Excel document.