

Please can you provide under the Freedom of Information Act the answers to the below queries. All questions are in relation to care provided in the patients/clients own home with a dataset covering the period of 09/2022 – 09/2023.

If the information cannot be split as requested for any sections, then please provide the total numbers.

1. How many Adults are receiving CHC funded care in their own homes for the follow categories: Complex Care – Brain Injury, Spinal Injury, Trache/Vent care Progressive Conditions – such as MND, Huntington’s, etc Learning Disabilities Mental Health [Continuing Healthcare and Personal Health Budgets are commissioned by the NHS. This request needs to be redirected to the Greater Manchester ICB \(Wigan Locality\).](#)
2. How many Children are receiving CHC funded care in their own homes for the following categories: Complex Care – Brain Injury, Spinal Injury, Trache/Vent care Progressive Conditions – Rett Syndrome, Duchenne Muscular Dystrophy, etc Learning Disabilities [See response to question 1](#)
3. How many Adults are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home. [See response to question 1](#)
4. How many Children are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home. [See response to question 1](#)
5. What is the highest & lowest contractual rate paid to providers for each of the services/categories above – complex and progressive may be combined however Adults vs. Children, and Complex vs. Non-Complex should be separated. [See response to question 1](#)
6. Please provide a structure chart for Commissioners/Contacts/Brokerage teams inclusive of names and job titles (where appropriate) [See response to question 1](#)
7. What is the LA's total annual homecare spend? What is LA's current homecare budget? [The gross homecare budget for the financial year 2023/24 is £17.3m. We anticipate that the full budget will be utilised in 2023/24.](#)
8. By which processes does the LA broker/commission packages of care for continuing healthcare patients, i.e. telephone, email, software etc? [See response to question 1](#)

9. What, if any, procurement content does the LA's use to engage home care agencies for the above categories? What are the end dates for any such contracts?

The LA has an Ethical Community Living Framework which it calls off for individual packages of home care based on assessed client needs. Packages remain in place until clients no longer require support, there are no set end dates. The Home Care contract is from 1<sup>st</sup> April 2022 for a period of 5 +1 +1 years

10. What, if any, challenges do the LA face when sourcing a Home Care provider for a patient client with complex care needs in relation to either geography or condition. For example, shortage of support for LD clients or sourcing difficulties for a certain town.

The LA has an ethical framework of home care providers, aligned strategically to our neighbourhoods. We do not currently have any issues with home care capacity and do not have a waiting list for home care in the borough.

11. Please provide a list of all the 10 providers who received the greatest amount of funding from homecare packages during September 2022 - September 2023.

The 10 providers who received the most funding between 01/09/2022 – 31/08/2023

Please separate for Live-in and visiting services.

- Alcedo Orange Ltd T/A Alcedo Wigan & St Helens
- Care Choice Northwest Limited
- Caring Connections Limited
- Cherish UK Ltd
- Elite Care Northwest Ltd
- Ella UK Ltd
- Excel Care Management Services Ltd
- Harmony Home Care
- Personal Care Services Limited
- Red Line Business Service Group t/a Ashwood Care