

This FOI request is for the attention of officers who oversee administrative and enforcement duties concerning the private rented sector and social housing for the council.

1. The number of complaints received per year by tenants related to private rented sector housing per year for the following years:- **2021/2022 & 2022/2023**

21-22 - **122**  
22-23 – **145**

Both years include formal and informal complaints
  
2. The number of complaints received per year by tenants related to social housing per year for the following years:- **2021/2022 & 2022/2023**

21-22 – **601**  
22-23 – **1071**

Both years include formal and informal complaints
  
3. The number of Housing, Health and Safety Rating System (HHSRS) inspections carried out per year on PRS properties for the following years:- **2021/2022 & 2022/2023**

21-22 – We did not record inspection prior to December 22  
22-23 - **23**
  
4. How many improvement notices have been served in relation to Category 1 and/or Category 2 hazards on PRS properties per year for the following years:- **2021/2022 & 2022/2023**

21-22 – This information was not recorded prior to December 22  
22-23 – **2 (both Cat 1 Hazards)**
  
- If possible, please list the total number of Improvement Notices served exclusively because of category 1 hazards.*
  
5. The total number of formal enforcement notices served: Overcrowding Notices (Housing Act 2004 Part 2) on properties in the PRS for the following years:- **2021/2022 & 2022/2023**

There were **0** overcrowding notices in both years
  
6. For each year since the offence was introduced, the number of civil penalties (if any) issued to private landlords for the following offences:
  - a) Smoke and Carbon Monoxide (England) Regulations 2015 **0**
  - b) The Electrical Safety Standards in the PRS (England) Regulations 2020 **0**