

Request:

I would like to request your policy on dealing with vulnerable people I have previously requested this twice from the business rates team but I am yet to receive a response so I am now requesting it officially under the freedom of information request rules.

Response:

Our Corporate Debt policy (which details how we collect debt and deal with customers whom may be Vulnerable) is currently being reviewed and will be published shortly.

Once published the policy will appear on our website at www.wigan.gov.uk/debtrecovery