

Request:

1. Does your council have homelessness staff on-site at a council building to assess people approaching as homeless? (ie can people who are homeless go to council offices in person and be assessed by a person face-to-face).
2. If so, are the staff full time or part time? How many full time staff are there?
3. If full time, what happens at the weekend?
4. If part time, how many are there and how many days a week are people working in person?
5. If the council has no staff available for in person approaches, how do people approach the council?

Response:

We provide in person homelessness assessments in a variety of locations as required, but staff are not present in a Council building to assess people who approach in person.

Not applicable – see response to Q1

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Details of how to approach the Homelessness service are detailed on the Wigan Council website and the link attached below:
[Are you at risk of being homeless? \(wigan.gov.uk\)](https://www.wigan.gov.uk/are-you-at-risk-of-being-homeless/)