

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

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| <p>a) Enterprise Resource Planning Software Solution (ERP):</p> | <p>The council operates ERP methods but does not have an overarching ERP solution</p> |
| <p>b) Primary Customer Relationship Management Solution (CRM): For example, Salesforce, Lagan CRM, Microsoft Dynamics</p> | <p>We do not use a CRM solution</p> |
| <p>c) Primary Human Resources (HR) and Payroll Software Solution: For example, iTrent, ResourceLink, HealthRoster; software of this nature.</p> | <p>MHR International UK Limited (formerly Midland Software Limited). See contracts register within the Council's open data (under Spending & Finance)</p> <p>Open data (wigan.gov.uk)</p> |
| <p>d) Primary corporate Finance Software Solution: For example, Agresso, Integra, Sapphire Systems; software of this nature.</p> | <p>Agresso. See contracts register within the Council's open data (under Spending & Finance)</p> <p>Open data (wigan.gov.uk)</p> |
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| <p>1) Name of Supplier: Can you please provide me with the software provider for each contract?</p> | <p>1) MHR International UK Limited</p> |
| <p>2) The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.</p> | <p>2) iTre iTrent Integrated Human Resource System and Hosting</p> |
| <p>3) Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.</p> | <p>3) Cloud Hosting of iTrent, iTrent software modules, SAP Business Objects</p> |
| <p>4) Number of Users/Licenses: What is the total number of user/licenses for this contract?</p> | <p>4) 12,500</p> |
| <p>5) Annual Spend: What is the annual <u>average</u> spend for each contract?</p> | <p>5) £193,991 per annum</p> |
| <p>6) Contract Duration: What is the duration of the contract please include any available extensions within the contract.</p> | <p>6) 2 years + 1 year + 1 year</p> |
| <p>7) Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.</p> | <p>7) 01-04-2020</p> |
| <p>8) Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.</p> | <p>8) 31-03-2024</p> |
| <p>9) Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.</p> | <p>9) Currently under review</p> |
| <p>10) Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).</p> | <p>10) Vicki Lowe, Service Manager
Email: v.lowe@wigan.gov.uk</p> |