

I am writing to submit a Freedom of Information Act request Under Section 19 of the Freedom of Information Act 2000 to request information related to the connectivity services provided to your organisation. Specifically, I would like information on the following:

1. Please provide details on the current internet network provider Contract End Date.

This is provided by Capita/Updata contracted through our Managed Service Provider Agilisys Ltd. The Council do not hold the contract for this service.
2. Please provide the contract end date for the current internet network provider, including any extensions that may be in place.

The contract is not held by Wigan Council but is provided through our MSP
3. Could you disclose the data bandwidth available under the current contract with the internet network provider?

The internet is delivered as a service through Agilisys who provide internet to more than one party in this data centre
4. What is the annual cost of the contract with the internet network provider?

This is wrapped up in the service charges
5. Please specify the technology hardware manufacturers for the following:

  - Router
  - Network Switching Equipment
  - Wi-Fi Environments

We use a mix of vendors. Internal networks are HP Aruba & Cisco.