

Request

Simply Thai, 1st floor, 21 Hallgate, Wigan WN1 1LR

I am looking to book for myself and some friends at this restaurant but I heard about its hygiene review. I checked online and found a 1 rated review. I was hoping to get more information on this please if possible.

Response

I can confirm that an officer visited Simply Thai 21 Hall gate Wigan to carry out a routine food hygiene inspection on the 11/7/2023.

The outcome of this inspection was a Food Hygiene Rating of 1, (Improvement Necessary).

The specific criteria assessed is summarised in the table below:

Criteria Assessed	Intervention rating score
Compliance with food hygiene and safety procedures	15 (major non-compliance)
Compliance with structural requirements	15 (Major non-compliance)
Confidence in management/control procedures	20 (varying compliance)
Food Hygiene Rating 1 (Improvement necessary)	

However, following a request for reinspection, a further unannounced visit was carried out on the 8/11/23 and the hygiene standard had improved and they were given a rating of 3 and was broadly compliant with hygiene requirements.

Criteria Assessed	Intervention rating score
Compliance with food hygiene and safety procedures	10 (minor non-compliance)
Compliance with structural requirements	10 (Minor non-compliance)
Confidence in management/control procedures	10 (satisfactory compliance)
Food Hygiene Rating 3 (broadly compliant)	