

## Request

- 1) Who is the supplier of your current Adults social care case management system?
- 2) Do you have any plans to replace this system in the next 3 years?
- 3) Who is the supplier of your current Adults social care finance system?
- 4) Do you have any plans to replace this system in the next 3 years?
- 5) Who is the supplier of your current Children's social care case management system?
- 6) Do you have any plans to replace this system in the next 3 years?
- 7) Who is the supplier of your current Children's social care finance system?
- 8) Do you have any plans to replace this system in the next 3 years?
- 9) Who is the supplier of your current Education system?
- 10) Do you have any plans to replace this system in the next 3 years?
- 11) Do you have a backlog of Children's social care Subject Access Requests?
- 12) If so, approximately how many and what is the estimated date that this backlog will be cleared?
- 13) Do you use eLearning tools to support the use of your Children's and / or Adults Social Care case management systems?
- 14) If so, please specify. If not, do you have any plans to procure such tools in the next three years?

## Response

- 1) Our case management system, Mosaic, is supplied by The Access Group
- 2) No
- 3) The Access Group
- 4) No
- 5) Liquid Logic – System C
- 6) No
- 7) Finance is System 4-Agresso
- 8) No
- 9) Capita
- 10) No
- 11) No
- 12) N/A
- 13) Our e-learning tool is provided by MeLearning
- 14) Our current contract with MeLearning expires in July 2024