

Request:

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day Reference Period which includes Monday, 17 April 2023.

- a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- c) The average (“arithmetic mean”) price per hour paid to all Homecare Providers for all hours of Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.

- d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period.

- e) The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday, 18 April 2022 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).

- f) Your organisation’s total spend on Homecare services purchased from all Homecare Providers during the Reference Period.

- g) The total number of Care Packages handed back by all Homecare Providers between Friday, 1 April 2022 and Friday, 31 March 2023.

- h) The total number of Care Packages handed back by all Homecare Providers between Thursday, 1 April 2021 and Thursday, 31 March 2022 (i.e. the figure which provides a like-for-like comparison with item (g), above, for the previous year).

Response:

a) & b) & c) £19.44 for ‘in-person’ care and £16.76 for ‘virtual’ care for lowest, highest and average

The Local Authority commissions home care through an ethical home care framework at an hourly rate of £19.44 for ‘in-person’ care and £16.76 for ‘virtual’ care in 2023/24. In addition, there are a small number of home care packages purchased on a spot basis outside the framework at differing hourly rates.

d) 12,547 Hours

e) 12,613 Hours

f) £242,032

Please note that, in line with the request, the above figures include all homecare services provided to adults aged 65 years and above.

They exclude a small amount of spend relating to home care services not commissioned through the ethical home care framework and also Continuing Health Care (CHC) homecare commissioned by the Local Authority on behalf of the Greater Manchester Integrated Care Board

g) 1 provider no longer trading in Wigan = 135 clients – 1140 hours.

Individual packages are not recorded.

h) home care was retendered during this time

Questions (a)-(h) refer to Homecare services exclusively.
The following questions (i) and (j) relate to all social care services, including Homecare services.

- i) The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 17 April 2023 (or on a date as close to this as possible). i) As at 31st March 2023 – 1231

- j) The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 18 April 2022 (or on a date as close to this as possible) (i.e. the figure which provides a like-for-like comparison with item (i), above, for the previous year). j) As at 31st March 2022 – 1099