

I am writing to request information under the Freedom of Information Act 2000. In order to help you with this request, I am outlining my query as specifically as possible. Please can you provide me with the following information with regards to your Private Sector Housing Standards Case Management Software:-

- 1) The Head/Manager responsible for Housing Standards, their contact details including their job title, email address and telephone number.
  - 2) What Case Management Software do you use for Private Sector Housing Standards, i.e. Idox, Civica, Arcus?
  - 3) If you use a specific software, how long is the contract for and what is the value of the contract?
- 1) The council will not release details of members of staff below third tier. The Director for Housing & Property is Charlotte Cordingley – 01942 827581 – [charlotte.cordingley@wigan.gov.uk](mailto:charlotte.cordingley@wigan.gov.uk)
  - 2) Civica
  - 3) The Council's contracts register is publicly available at: <https://www.wigan.gov.uk/Business/Council-Procurement/businessandtendering.aspx>