

Request:

We are interested in supporting highway authorities with their Section 278 and Section 38 works under the Highways Act 1980. To better understand the current landscape and explore potential collaboration opportunities, we kindly request the following information:

1. The total number of outstanding Section 278 and Section 38 works applications currently under your authority's review.
2. The average or approximate processing times for Section 278 and Section 38 works applications, including the time taken for approvals.
3. The average or approximate approval rates for Section 278 and Section 38 works applications in the last 12 months.
4. The contact details (names, positions, and email addresses) of key personnel responsible for managing Section 278 and Section 38 works within your authority.
5. Details of the fees and charges associated with Section 278 and Section 38 works approvals.
6. Any available performance metrics related to Section 278 and Section 38 works, such as processing times, compliance rates, and customer satisfaction levels.
7. Summary/bullet point information about any challenges faced by your authority in managing Section 278 and Section 38 works.

Response:

1. We currently have 55 S38 Agreements and 15 S278 Agreements that are currently in place.
2. We do not hold this information. However, on average it takes approximately 6-12 months for the drawing approval process and the same for the legal agreement to be completed (put in place), although on many occasions we have had both take significantly longer.
3. We do not hold this information.
4. We do not provide direct contact details for FOI requests. All enquiries relating to S38 and S278 Agreements should be sent to Network Management - NetworkManagement@wigan.gov.uk
5. Technical Approval and Site Supervision fees are 6% of the estimated construction cost for both or a minimum charge of £4,432.00.
6. We do not hold this information.
7. This is not applicable as a part of an FOI.