

**Request:**

Under the FOI Act I would like to know for home (domiciliary) Care for adults aged 65 and over and supported living provision (18-65). Please answer as of 30th June 2023. If this information is not available for that date, you are welcome to use any other date but please can you specify the date used

1. What current commissioning arrangements are in place (i.e. SPOT, framework/dynamic purchasing system)
2. Number of providers that you contract with and under which arrangement (i.e. SPOT, framework)
3. When do these expire?
4. How many hours and packages are commissioned per week and under which arrangement (i.e. SPOT, framework)
5. What is the call off process (i.e. how is work awarded)
6. Rates that you pay (please state range and average hourly rate)
7. If there are any enhancements (i.e. extra for weekends) please specify
8. Number of live in packages commissioned.
9. Rates that you pay for these.
10. Do you have a need for new providers at present?
11. What, if any are your minimum prerequisites for new providers
12. Where are your opportunities advertised?
13. What is the name and contact details for the lead commissioner, if these cannot be shared how does a provider contact Commissioners for advice and support?

**Response:**

Home Care

1. Framework in place for the majority of the homecare support required with the use of spot for certain packages.
2. 8 contracted providers. 8 Spot Providers
3. Contracts in place till March 2029
4. Figures as at 31/03/23 are:

Home Care Total  
1976 packages  
1806 people receiving a package of care  
18967.75 hours per week

Home Care – Framework  
1843 packages  
1715 people receiving a package of care  
17590.0 hours per week

Home Care – Off Framework  
133 packages  
126 people receiving a package of care  
1377.75 hours per week

5. The Deal 2030 Care and Support Ethical Framework is the primary method for commissioning home care and SLS. There are 17 Lots on the framework; with one Lot for Home care services, one Lot for SLS (LD & PD) and one Lot for SLS (MH). When we undertake a mini competition, also known as a 'call off'; we invite providers on a particular Lot or Lots to tender. These providers go through a procurement process which entails the completion of a Mini competition document and in the majority of tenders, an interview. Both the tender submission element and the interview process are scored with contracts being awarded principally to the highest scoring bidder
6. Contracted provider = £19.44 consolidated rate. Range is £16.79 – £26.66 and the average is £20.89.
7. No enhancements
8. None in homecare
9. N/A
10. Not at present
11. Must be on the Framework and CQC registered and accept the agreed cost
12. All tender opportunities are advertised on the Chest e-procurement portal ([www.the-chest.org.uk](http://www.the-chest.org.uk)).
13. The lead commissioner for home and supported living care services is Joanne Willmott, Director Social care and Transformation- [J.Willmott@wigan.gov.uk](mailto:J.Willmott@wigan.gov.uk)

#### Supported living:

1. Framework
2. Nine – Framework call off
3. 30th November 2026, with option to extend 2 further years
4. Supported Living –Total

1054 packages  
415 people  
31537.21 hours

Supported Living – On Framework  
1026 packages  
401 people  
29985.11 hours

Supported Living –Off Framework  
28 packages

14 people  
1552.1 hours

5. As above
6. £17.80 waking support, £11.36 sleeps
7. No
8. None
9. N/A
10. Framework is not opening for new entrants.
11. A specification will be issued via the The Chest which would detail our requirements.
12. The Chest
13. As above