

Request:

1. The name of the person who heads the public consultation team, and their direct email address (not the generic address, as I have been unable to receive a response from this)
2. If there is an insights team, then the name of the person who heads this team and their direct email address (not the generic address (if it's the same person as above, then please indicate that)
3. If the 'department' name I have suggested don't match what you have, then I think possibly searching under 'citizens' panel', 'residents' surveys', 'have your say' etc.
4. I would also like to know if any element of the administration of surveys is outsourced.

Response:

1. We do not have a central public consultation team. Teams conduct their own consultations using a shared platform which can be contacted via participate@wigan.gov.uk
2. James Winterbottom, Director of Strategy and Innovation, leads this area. His email is j.winterbottom@wigan.gov.uk
3. N/A
4. We currently use the citizens lab online engagement platform, which is managed by the Council.