

Request

- 1) Who provides your WAN and internet connectivity and the annual spend on each
- 2) Who provides your SIP trunks and what is the annual spend
- 3) Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
- 4) Who provides your LAN infrastructure and what is your annual spend
- 5) Who provides your WIFI infrastructure and what is your annual spend
- 6) Please confirm the manufacturer(s) of your wired network core and edge switching?
- 7) When was your core network installed?
- 8) Has it been updated subsequently?
- 9) Who maintains your core network?
- 10) When is the contract renewal date?
- 11) Please confirm value of the initial project?
- 12) Please confirm the value of annual support/maintenance services (in £)?

Response

- 1) Wigan Council's IT Service is provided by Agilisys (Managed Services Provider) this includes WAN provision.
- 2) As above, this includes SIP
- 3) MPLS & Internet as above
- 4) HP & Cisco As above
- 5) HP Aruba as above
- 6) HP & Cisco
- 7) LFFN Network through GMCA Tender – Virgin Media Circa 2021
- 8) N/A
- 9) Virgin Media and Agilisys (MSP)
- 10) Overall Agilisys MSP contract until 31st August 2023
- 11) Embedded in overall transformation costs
- 12) As below

1, 2, 3, 4, 5, 11 & 12) There is currently an open commercial tender for the managed contract and the detail and level of expenditure requested cannot be disclosed at this stage as this would be likely to harm the Council's commercial interests.

We therefore believe that the exemption within Section 43 (2) of the FOI Act is engaged.