

Request

As per my records, **Agilisys Ltd hosting** contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier. If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

- 1) Dedicated hosting- Managed environment
- 2) Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- 3) Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1) Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
- 2) Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
- 3) What is the annual contract value for each contract?
- 4) What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

- 5) What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
- 6) What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
- 7) When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
- 8) What is the contract period in years? Please include whether the agreement has any extension periods?
- 9) What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,
- 10) Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Response

Main Data Centre

- 1) Co-Location
- 2) Agilisys Ltd
- 3) Embedded in the costs for Shared Services Managed Contract between 3 partners
- 4) N/A 5 1st Feb 2003
- 5) 31st August 2023
- 6) Managed Services Contract under review in 2020 onwards
- 7) Original 7 years + 3 Years + 7 Months extended to the date in Q6
- 8) The contract includes the outsource of all ICT services except Line of Business - Application Support to Wigan Council. This includes the provision of a Tier 2 Data Centre and all associated services.
- 9) James Winterbottom - Director of Strategy & Innovation j.winterbottom@wigan.gov.uk

DR Data Centre

This location is provided internally so none of the questions are directly applicable. That said the management of the compute environment is the same as the main data centre contract as above

NB The response provided in 2020 still applies although the contract with Agilisys has been extended to 31st August 2023. The Council is currently in an active procurement for a number of services which include the ones here. This was advertised on The Chest in 2022.