

Q1. What applications is your organisation using for the following back-office functions? Where applicable, please provide the following information for each (please answer using the table below, if possible):

Application Type	Application Vendor/Version*	Contracted Supplier*	Contract end-date
ERP	IDOX / CIVICA	IDOX / CIVICA	Renewed on a 12 monthly cycle
Finance	Agresso	UNIT 4	Renewed on a 12 monthly cycle
HR	iTrent	Midland	Renewed on a 12 monthly cycle
Payroll	iTrent	Midland	Renewed on a 12 monthly cycle
Recruitment	GreaterJobs	GMCA / Wigan Council	Renewed on a 12 monthly cycle
CRM	JADU	JADU	Renewed on a 12 monthly cycle
Contact centre	Exempt Procurement	Exempt Procurement	Exempt Procurement
Robotic process automation (RPA)	Exempt Procurement	Exempt Procurement	Exempt Procurement

\*Please distinguish between the application vendor and the supplier through which the application was procured if they are not the same.

Q2. What applications is your organisation using for the following business areas? Where applicable, please provide the following information for each (please answer using the table below, if possible):

Application Type	Application Vendor/Version*	Contracted Supplier*	Contract end-date
Revenue and benefits	Nothgate	NEC	Renewed on a 12 monthly cycle
Housing management	Nothgate	NEC	Renewed on a 12 monthly cycle
Social care case management	Mosaic	Mosaic	Renewed on a 12 monthly cycle
Planning	IDOX	IDOX	Renewed on a 12 monthly cycle
Library management	Talis	Talis	Renewed on a 12 monthly cycle
Electoral management	xPRESS	Civica	Renewed on a 12 monthly cycle
Waste management	Civica / Whitespace	Civica / Whitespace	Renewed on a 12 monthly cycle
Election management	Xpress	xPRESS	Renewed on a 12 monthly cycle
Licensing and compliance	Civica	Civica	Renewed on a 12 monthly cycle

\*Please distinguish between the application vendor and the supplier through which the application was procured if they are not the same.

Q3. Does your organisation use the following Microsoft products (please answer using the table below, if possible):

Product Type	Contracted Supplier	Contract end-date	Total annual contract spend
Office 365	Exempt Procurement	Exempt Procurement	Exempt Procurement
Azure	Exempt Procurement	Exempt Procurement	Exempt Procurement

Q4. If your organisation uses Microsoft Office 365, how many total licences do you have? Can you please break this down into the following user types:

License type	Number of licences
E1	Exempt Procurement
E3	Exempt Procurement
E5	Exempt Procurement

Q5. Can you provide the main names and email contact for the positions below (or for the equivalent role)?

Role	Name	Contact Email
ICT Procurement manager		
CIO/head of ICT	James Winterbottom	J.Winterbottom@wigan.gov.uk
Head Of Cloud/Licencing		

Please note

**Exempt Procurement:** There is currently an open commercial tender for the managed contract and the detail and level of expenditure requested cannot be disclosed at this stage as this would be likely to harm the Council's commercial interests.

We therefore believe that the exemption within Section 43 (2) of the FOI Act is engaged.