

Request:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the council's procured Housing software:

- 1a. Who is the incumbent supplier for the provision of the council's Housing Register software?
- 1b. Start date and duration of the contract?
- 1c. Has a decision been made as to whether the existing contract will be renewed/extended?
- 1d. What has been the average annual spend to date for the council's current Housing Register software?
- 1e. Who is the senior officer (outside of procurement) responsible for this contract?
- 1f. Please provide any specification/documentation relating to the last procurement exercise for this contract

Response:

1a. NECS – Northgate Housing

1b. Previously managed by Wigan & Leigh Housing who are now part of the council, contract has been extended to allow for strategic development and review of services. Now extended to April 2026 via DIAS framework.

1c. Yes

1d. Do not hold the information in a format which shows this. Annual costs are combined within an overall contract and pricing agreement for the provision of software and services as part of this contract.

1e. Director of Place & Growth

1f. Not available this was Wigan & Leigh Housing who were a separate organisation, and this information is not held.

2a. Who is the incumbent supplier for the councils Homelessness Case Management software?

Locata

2b. Start date and duration of the contract?

Greater Manchester contract commenced 01/04/2018 under the Combined Authority (GMCA) and extended for use by Wigan Council until 31/03/2024.

2c. Has a decision been made as to whether the existing contract will be renewed/extended?

No

2d. What has been the average annual spend to date for the council's current Homelessness Case Management software?

£8,000

2e. Who is the senior officer (outside of procurement) responsible for this contract?

Assistant Director Housing Services

2f. Please provide any specification/documentation relating to the last procurement exercise for this contract

Formal procurement for system originally undertaken by GMCA and formal documents held by that authority. Contract extension completed through G Cloud Government Framework.