

**Request:**

I am contacting you to inquire about the cemetery booking system that your local authority uses. I am particularly interested in learning about the following:

1. What is the name of the cemetery booking system that you use? BACAS?
2. What are the benefits of the system you use?
3. What are the drawbacks, if any, that you have experienced?
4. Have you ever considered using another system and if so which one?

**Response:**

1. BACASNG
2. Centrally held records for cremations, burials and Memorials, easy access and management of requests for funerals.
3. No drawback identified.
4. Yes, we continually review other solutions, we have considered Plotbox and Epitaph.