

**Request:**

I am requesting an answer to the following questions relating to the councils Income Management & Cash Receipting system & Card Payment, under the Freedom of Information Act 2000.

1. Who currently supplies the authority with this service?
2. How much has the council paid in capital for this solution and service?
3. How much does the council pay for annual maintenance & hosting services?
4. When did this contract commence?
5. When does this contract come up for renewal or replacement?
6. Please supply the name of the person or persons who are responsible for this activity within the council?
7. What are their contact details?

**Response:**

1. [Pay360/Access Group](#)
2. Nil
3. c£17k but this includes additional services/functionality other than those referred to in this FOI request
4. 01/04/2021
5. 31/03/2024
6. David Lunt
7. [D.lunt@wigan.gov.uk](mailto:D.lunt@wigan.gov.uk)