

## **REQUEST**

Under the Freedom of Information Act 2000, please provide me with copies of the following:

- A list of all the RSLs (Registered Social Landlords) -CICs (Community Interest Company's) - Charities and social enterprises that are registered with the council's housing dept. and have an active Landlord code to accommodate social HMOs 'Exempt' accommodation status.
- In addition to a full list with contact details held on your system of All the companies that deal with 'Exempt' accommodation directly with the council.
- 3. Please advise the application process for a private landlord to directly submit a property for supported housing exempt status.
- Please provide confirmation that the Council are accepting exempt accommodation applications directly from landlords and also please advise the average timescales in which applications are completed.
- If the council does not permit applications directly from landlords for exempt status then please provide a list of the organisations on your platform that allow private landlords to use their company as a referral.
- Please provide a suitable contact name, email address and organisation chart to help attain an understanding of the exempt accommodation team and its escalation points.
- 7. With regards to HMO exempt accommodation provided by private landlords (NOT RSLs), please provide visibility of the lowest, average and highest core rent currently paid and the lowest, average and highest eligible housing benefit service charges, complete with full itemisation/breakdown of all line items.
- 8. Please provide how many private rental properties in the council's jurisdiction have 'exempt accommodation' status?

## **RESPONSE**

- 1. Please see attached document
- The contact details for all providers are exempt from disclosure under Section 21 of the Freedom of Information Act 2000, as this information is available on the websites of the providers. The Council would be unable to provide named contacts from its own lists as this would be the personal data of the contacts and would be exempt from disclosure under section 40(2) of the Freedom of Information Act 2000..
- This is currently under review. The current process is that a landlord will send an email to <u>benefits@wigan.gov.uk</u> and <u>assessments-managers@wigan.gov.uk</u>. From the initial information that is received, further evidence/information will be sought.
- 4. We confirm that applications are received directly from private landlords and if eligible would be processed within 1-3 months of receipt of all relevant information.
- 5. N/A
- 6. Please email assessments-managers@wigan.gov.uk
- 7. We do not hold the information that you have requested in an easily retrievable format. Section 12 of the Freedom of Information Act 2000 relieves a public authority from the obligation to comply with a request for information where the estimated time required to locate, review and extract the information exceeds 18 hours. I am satisfied the cost limit applies to your request and will explain why this is the case. It is not currently reported on and would involve a minimum of 5 minutes and up to 10 minutes per claim (there are above 214 claims) therefore this is out of the 18 hours to collate this data.
- 8. 214 as at 14.10.22

## **Exempt providers in Wigan**

Abbeyfields
Achieving Positive Outcomes CIC
Adactus
Anchor
Belong
Best
Bolton Young Persons Supported
Brook Housing CIC
Catch 22
Eds Homes CIC
Empower
Fortunatus
Halo Housing
Hanover Housing
Hilldale
Housing 21
Inclusion Housing
Making Space
Moneeb LTD
My Space
NACRO
New Foundation Housing
Nugent Care
Partners Foundation
Reliance Housing
Riverside
Society Support CIC

St. Hearts

**Stepping Stones** 

The Brick

Westmoreland Supported Housing

Wigan Council

Your Housing Group

Bridge IT

Care Housing

Joy Homes

**Lotus Sanctuary**