

| REQUEST | 14171 - BACS PAYMENTS / ETC | RESPONSE |
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| <p>Would we be able to request some information under the Freedom of Information Act please. If you could provide the below information I would be really grateful.</p> | | |
| <p>1. Who provides the organisations BACS payments and Direct Debit collection software?</p> | <p>Bottomline Technologies Ltd</p> | |
| <p>2. How you came to the decision to choose these companies?</p> | <p>Bottomline provide a combined BACS and Cheque solution which offered best value.</p> | |
| <p>3. Do you use a Tender process or do you contact suppliers directly?</p> | <p>The Authority is permitted to use open/restricted tender or can use a public sector compliant framework. Direct awards are allowable under special circumstances and must be signed off at a senior level.</p> | |
| <p>4. If you go out to tender, are you able to tell us your process for applying</p> | <p>The procurement strategy for the re-procurement of BACS / DD system is currently under development however it is likely however that the Authority will use the Government Digital Marketplace (G Cloud 13). G Cloud was open for applications from all digital suppliers. This is now closed, and the framework will be live from 9th November for a period of 2 years.</p> | |
| <p>5. Please provide your current expenditure for your Bacs payment processing and Direct Debit collection.</p> | <p>If this question relates to the value of transactions processed through the BACS system, for the financial year 2021/22 this amounted to c£1.5b.</p> | |
| <p>6. When does your current contract(s) with BACs payment and direct debit collection software expire?</p> | <p>31 May 2023</p> | |
| <p>7. What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?</p> | <p>Approx. £10,000 per annum</p> | |
| <p>8. Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?</p> | <p>Yes</p> | |