

Request

I would like to know how much council tax is outstanding in terms of money and how it is being chased.

I would also like to know how much is written off and how many people are being chased up on this.

Response

As at 1/10/22 the Net Collectable Debit (total payable amount) for 22/23 was £167,541,966.11

£73,352,850.80 currently remains outstanding for 22/23 along arrears of £21,966,597.85 due in relation to all other years.

For anyone struggling to pay what is due, further information and support can be found at www.wigan.gov.uk/strugglingtopay we will always attempt to work with those whom owe monies to agree an affordable repayment arrangement moving forward.

Should recovery action prove necessary, further information on the process can be found at www.wigan.gov.uk/Resident/Council-Tax/Arrears-Recovery-Policy.aspx

On occasion it is necessary to write off amounts owed, this may be where we are bound to do so by law, i.e. in the event of insolvency (debtor made bankrupt), where the balance outstanding is deemed uneconomical to collect or where the person owing the debt cannot be located (absconded). All debtors are subject to a full tracing process in an event to locate and recover amounts owed before write off's are considered. Any absconded debtors whom are located at a later period, are subject to having the debt's written back on, and recovery action recommencing.

In respect of amounts raised in the financial year 2022/23, a total of £3,388.76 has been written off to date.