

I would be most grateful if you would provide me, under the Freedom of Information Act, the information requested below. The details we require are:

- 1) Do you use any social listening or media monitoring tools? [Social listening – No](#)
[Media/social media monitoring - Hootsuite](#)
- 2) If so, what tools do you use? [Hootsuite](#)
- 3) How much do you spend annually on social listening and / or media monitoring tools? [£4,905](#)
- 4) When does your contract with your supplier end? [February 2023](#)
- 5) Who is the senior officer in charge of this contract? [Lucy Downham](#)