

REQUEST	IT MAINTENANCE	RESPONSE
<p>This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:</p> <ul style="list-style-type: none"> <li>• Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.</li> <li>• Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)</li> <li>• Storage Area Network Maintenance/Support (EMC, NetApp etc)</li> </ul> <p>For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend</p>		
1)	Contract Title: Please provide me with the contract title.	<p>This is a managed contract and therefore the information is not held/cannot be disaggregated for q1 to q14.</p>
2)	Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)	
3)	Existing/Current Supplier: Please provide me with the supplier name for each contract.	
4)	Brand: Please state the brand of hardware or software	
5)	Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.	
6)	Annual Average Spend: Please provide me with the most recent annual spend for this contract?	
7)	Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)	
8)	Contract Expiry Date: Please can you provide me with the date of when the contract expires.	
9)	Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	
10)	Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.	
11)	Number of Physical Server: Please can you provide me with the number of physical servers.	
12)	Number of Virtual Servers: Please can you provide me with the number of Virtual servers	
13)	Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.	

<p>14) Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)</p>	
<p>15) <i>If this service is part of a managed contract, please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract</i></p>	<p>Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any legal person (an individual, a company, the public authority itself or any other legal entity).</p> <p>There is currently an open commercial tender for the managed contract and the detail and level of expenditure requested cannot be disclosed at this stage as this would be likely to harm the Council's commercial interests. This is because bidders might artificially inflate their bids knowing the current value of elements of the contract.</p> <p>We therefore believe that the exemption within Section 43 (2) of the FOI Act is engaged.</p> <p>This exemption is subject to a public interest test. Whilst the council recognises the inherent public interest in transparency and accountability in its expenditure (and indeed, the overall contract value appears on the Council's contracts register), it believes the public interest in getting best value from the procurement process and keeping the burden on local taxpayers to a minimum outweighs the principles of transparency at this stage of the process.</p>