

I'd like to request some data from the council. Please could you tell me:

- 1) The number of people waiting for a place in a care home in November every year from 2010 to 2022

For 2022 there are over 2000 assessments with an outcome of purchase services. Our report does not state which service is required and a manual check would be necessary to identify which were waiting for a place in a care home.

- 2) The number of people waiting for a package to received care in their own home in December every year from 2010 to 2022

We began keeping this data in 2022 and the response for Dec 2022 is 0.

- 3) For assessments for care and support from new clients each year from 2010 to 2022, please provide the average (arithmetic mean) time in days between the request for assessment and the assessment being completed, as well as the longest and shortest wait experienced by any individual

Between 2017 and 2022 there were 60,430 requests from new clients for support, not all of these may have resulted in a Needs assessment being carried out (as they go through Early Intervention and Reablement first). From our reports we are unable to match up contacts to assessments and have spent almost 4 hours trying to match without success.

For 2022 there are 11987 new requests of which 6072 are duplicate and would need to be manually checked. If it took only 1 minute to check data it would take us over the 18 hours response time.

- 4) For care and support from new clients each year from 2010 to 2022, please provide the average (arithmetic mean) time in days between the assessment and the commencement of the planned care package, as well as longest and shortest wait experienced by any individual

The outcome of question 3 is needed to provide this response, so again unable to provide. We could however provide the information for question 3 if it related to all clients rather than just new.

- 5) According to the council's estimate, how many carers are currently resident in the council area? and how many carers have been resident each year between 2010 - 2022

The census in 2011 reported an estimated figure of 36000 unpaid carers resident in the borough. The number of carers actually known to us via the carers register is different – which is the same across the country as not everyone will want to register etc, but will identify as such in the census. Our carer register report is only as at the date this is run and we are unable to provide the information requested.