

This is mainly a request for Business Intelligence functions.

- 1) Does the council provide adults and/or children services?
If so, which case management system is used for each(e.g., Mosaic, FRAMEWORKi and Care Director).
Mosaic for Adults and Liquid Logic is used for children's.
- 2) What, if any, business intelligence software do you use against the above systems(e.g., Tablio, PowerBI and Business Objects)?
We currently use Business Objects and Power Bi
- 3) If you use PowerBI, how do you access the underlying data? For example, is it via a data warehouse, using dataflows or direct access etc.
We feed power BI from our own data warehouse or Business Objects reports
- 4) Do you use a KPI management system to collect internal indicator data, commentary etc?
We currently use Sharepoint for this function
- 5) Can you briefly describe the process around how you collect internal KPI data and commentary etc?
As above