Environmental Health Privacy Notice

Wigan Council ("a data controller") is committed to protecting the privacy and security of your personal information.

Regulatory Services are responsible for regulation of environmental health matters in the Borough.

Environmental health includes environmental protection, statutory nuisance, private tenanted property, food hygiene, infectious diseases, food poisoning outbreaks, health & safety in accordance with their remit.

Our core obligations under the general data protection regulations (GDPR) and commitments are set out in the Council’s primary privacy notice.

This notice provides additional privacy information for:

- Business Operators
- Employees
- Members of the Public (Complainants)

It describes how we collect, use and share personal information about you:

- Before, during and after your relationship with us ends and
- The types of personal information we need to process, including information the law describes as ‘special because of its sensitivity.

It is important that you read this notice, together with any other privacy information so that you are aware of how and why we use your personal information.

We collect Special Information;

The law treats some types of personal information as ‘special’ because the information requires more protection due to its sensitivity. This information consists of:

- Racial or ethnic origin
- Sexuality and sexual life
- Religious or philosophical beliefs
- Trade Union membership
- Political opinions
- Genetic and bio-metric data
- Physical or mental health
- Criminal convictions and offences

Purpose(s)

The main purposes for processing your personal information are:
The inspection as necessary any premises in respect of food, water, land, air (including noise, radiation, vibration, artificial light etc.), chemicals, materials, plant and equipment for any purpose appropriate to the functions of the service

- Investigation of complaints or responding to enquiries
- Pro-active enforcement activities to ensure compliance
- For the prevention and/or detection of fraud and/or crime
- Intelligence sharing with enforcement partners
- To allow us to communicate with service users
- To fulfil a legal obligation

**Categories of personal data**

In order to carry out activities and obligations as regulators for Environmental Health we process personal information in relation to:

- Personal contact details such as name, title, addresses, telephone numbers, and personal email addresses
- Personal demographics (including date of birth, gender, marital status)
- Contact details such as names, addresses, personal e-mail address, telephone numbers
- Bank account details, payroll and tax/national insurance status information.

**Special Categories**

We may also collect, store and use the following "special categories" of more sensitive personal information:

- Offences (including alleged offences), criminal proceedings, outcomes and sentences

**The legal bases we rely on for processing your personal information are:**

- Local Government Act 2000
- Public Health Acts
- The Housing act and associated legislation
- The Health and Safety at Work etc. Act 1974 and associated Regulations.
- The Food Safety Act 1990
- Environmental Protection Legislation

A full list of legislation is available on request.

If you we intend to use your information beyond legal obligations or to exercise specific rights. We will seek your consent to process your information and full guidance will be provided.

**AUTOMATED DECISION-MAKING**

All the decisions we make about you involve human intervention.

**COOKIES**

To find out how we use cookies please see our cookie notice.
DATA SHARING

In addition to the general reasons for information sharing described in the Council’s primary privacy notice:

- Food Standards Agency (FSA)
- Department of the Environment and Rural Affairs (DEFRA)
- Environment Agency (EA)
- Health and Safety Executive (HSE)
- Internal Council Departments
- Regulation Committee
- Other Local Authorities
- Office for Standards in Education, Children's Services and Skills (Ofsted)
- Care Quality Commission (CQC)
- Coroner Office
- Public Health England
- Health Protection Agency
- HM Revenue and Customs
- Other Organisations (where the disclosure is necessary for the purposes of the prevention and / or detection of crime)

We also collect or receive information from external parties such as:

- Members of the Public
- Food Standards Agency
- Department of the Environment and Rural Affairs (DEFRA)
- Care Quality Commission (CQC)
- Environment Agency
- Health and Safety Executive
- Insurance companies
- Public Health England
- Health Protection Agency
- Health professionals, Doctors
- Internal Council Departments
- Other Local Authorities

DATA RETENTION

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any future legal, accounting, or reporting requirements.

We must continue to retain necessary information in accordance with our corporate records policy to fulfil legal, statutory and regulatory requirements.

RIGHTS OF ACCESS, CORRECTION, ERASURE, AND RESTRICTION

- You have the right to ask for your information and there will not be a charge for you to do so. This is known as a subject access request and we act in accordance with this policy.
- To ask for your information to be corrected if it is inaccurate or incomplete.
- To ask for your information to be deleted or removed where there is no need for us to continue processing it. (right to be forgotten)
- To ask us to restrict the use of your information.
• To ask us to copy or transfer your information from one IT system to another in a safe and secure way without impacting the quality of the information.
• To object to how your information is used.
• To challenge any decisions made without human intervention (automated decision making).

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is in our view unreasonable or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

RIGHT TO WITHDRAW CONSENT AT ANYTIME

Where the legal reason for processing your personal information is based on your consent, you have the right to withdraw your consent at any time, without affecting the lawfulness of our processing prior to the withdrawal of your consent.

If you do not provide consent, we may not be able to perform the contract we have entered into with you such as the regulation of an environmental health issue, or we may be prevented from complying with our legal obligations such as to assess compliance with environmental health matters.

If you wish to withdraw consent you should contact the Environmental Health Section via email comm@wigan.gov.uk who will process your request as a matter of priority.

YOUR RIGHTS

In addition to the above you have legal rights in relation to your personal information. You have a right to be informed about how and why your personal information is being processed. This notice fulfils that obligation.

Full details are contained within the Council’s Primary Privacy Notice and should be read before consenting to this document.

To ask for access to your information you should submit a subject access request.

DATA PROTECTION OFFICER

If you wish to raise a concern or discuss any aspect of this notice please contact our Data Protection Officer.

If you are unhappy with the way that we handle your concern you may complain to the Information Commissioners Office (ICO) at:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

The Information Commissioners Office deals with concerns and complaints relating to data protection (GDPR) and freedom of information legislation.
CHANGES TO THIS PRIVACY NOTICE

We may update or revise this privacy notice from time to time and will provide supplementary privacy information as is necessary.