



# Private Landlords Privacy Notice

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## **Private Landlords Privacy Notice**

Wigan Council ("a data controller") is committed to protecting the privacy and security of your personal information.

This notice relates to private landlords renting properties within the borough. As part of the Council's strategic housing function, it works with private landlords to better understand the private rented sector and to ensure there is a supply of good quality rented accommodation in the private rented sector to meet the borough's housing need.

Our core obligations under the general data protection regulations (GDPR) and commitments are set out in the [Council's primary privacy notice](#).

### **This notice provides additional privacy information for:**

- Private landlords

### **It describes how we collect, use and share personal information about you:**

- Before, during and after your relationship with us ends and
- The types of personal information we need to process, including information the law describes as 'special because of its sensitivity'.

It is important that you read this notice, together with any other privacy information so that you are aware of how and why we use your personal information.

### **We collect Special Information:**

The law treats some types of personal information as 'special' because the information requires more protection due to its sensitivity. This information consists of:

- Racial or ethnic origin
- Sexuality and sexual life
- Religious or philosophical beliefs
- Trade Union membership
- Political opinions
- Genetic and bio-metric data
- Physical or mental health
- Criminal convictions and offences

### **Purpose(s):**

The main purposes for processing your personal information are:

- To provide you with updates potentially affecting you as a private landlord
- To invite you to events including Landlord Forums
- To build up a better understanding of the private rented sector in the borough including the number of properties you rent out in the borough
- To understand the support you receive including from membership of professional landlords associations

**Categories of personal data:**

In order to carry out activities and obligations as a Council we process personal information in relation to:

- Personal contact details such as name, address and personal email address
- How many properties you rent out in the borough
- Membership of a professional landlords association

**Special Categories:**

We do not collect any of the "special categories" of more sensitive personal information.

**The legal bases we rely on for processing your personal information are:**

Consent for delivering the primary service and marketing purposes.

If we intend to use your information beyond legal obligations or to exercise specific rights, we will seek your consent to process your information and full guidance will be provided.

**Automated decision-making**

All the decisions we make about you involve human intervention.

**Cookies**

To find out how we use cookies please [see our cookie notice](#).

**Data sharing**

We do not share your data with any external parties.

We do not collect or receive any information from external parties about you.

**Data retention**

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any future legal, accounting, or reporting requirements.

We must continue to retain necessary information in accordance with our corporate records policy to fulfil legal, statutory and regulatory requirements.

**Rights of access, correction, erasure, and restriction**

- You have the right to ask for your information and there will not be a charge for you to do so. This is known as a [subject access request](#) and we act in accordance with this policy.
- To ask for your information to be corrected if it is inaccurate or incomplete.
- To ask for your information to be deleted or removed where there is no need for us to continue processing it. (right to be forgotten)
- To ask us to restrict the use of your information.
- To ask us to copy or transfer your information from one IT system to another in a safe and secure way without impacting the quality of the information.
- To object to how your information is used.
- To challenge any decisions made without human intervention (automated decision making).

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is in our view unreasonable or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

### **Right to withdraw consent at anytime**

Where the legal reason for processing your personal information is based on your consent, you have the right to withdraw your consent at any time, without affecting the lawfulness of our processing prior to the withdrawal of your consent.

If you do not provide consent, we will not be able to provide you with information which may affect you and/or your tenants.

If you wish to withdraw consent, you can e-mail [housingservices@wigan.gov.uk](mailto:housingservices@wigan.gov.uk) and your request will be processed within 14 days.

### **Your rights**

In addition to the above, you have legal rights in relation to your personal information.

You have a right to be informed about how and why your personal information is being processed. This notice fulfils that obligation.

Full details are contained within the [Council's Primary Privacy Notice](#) and should be read before consenting to this document.

To ask for access to your information, you should contact [housingservices@wigan.gov.uk](mailto:housingservices@wigan.gov.uk) or refer to subject access request on the Council's website.

### **Data protection officer**

If you wish to raise a concern or discuss any aspect of this notice please contact our [Data Protection Officer](#).

If you are unhappy with the way that we handle your concern you may complain to the [Information Commissioners Office \(ICO\)](#) at:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113

The Information Commissioners Office deals with concerns and complaints relating to data protection (GDPR) and freedom of information legislation.

### **Changes to this privacy notice**

We may update or revise this privacy notice from time to time and will provide supplementary privacy information as is necessary.