

# 0-19 Gateway Service



The 0-19 **Gateway Service** is part of **Wigan Council's** Early Intervention and Prevention Service.

## Contact Us

The Gateway Service is divided into five areas across Wigan Borough (called 'localities').

**Locality 1** (Shevington, Standish, Aspull, Wigan North)  
**01942 486097**

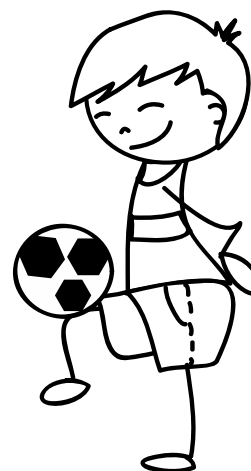
**Locality 2** (Billinge, Orrell, Winstanley, Wigan South)  
**01942 487080**

**Locality 3** (Ashton, Bryn, Abram, Platt Bridge, Hindley)  
**01942 487979**

**Locality 4** (Leigh, Lowton, Golborne)  
**01942 200899**

**Locality 5** (Astley, Tyldesley, Atherton)  
**01942 486344**

If you're a professional and working with a young person or family that you think may need support from Gateway, please contact the Gateway Referral Team on **01942 486262** or email [GatewayReferrals@wigan.gov.uk](mailto:GatewayReferrals@wigan.gov.uk)



‘I’ve loved working with them because they’ve helped me with lots of things such as when I am angry to take a deep breath for a few seconds and let all the bad feeling go away. I feel proud of myself.’

‘I would have been excluded if it wasn’t for their help.’  
(now attending school full time).

‘Thank you doesn’t seem enough but it’s meant from the heart. I would not be where I am now if it wasn’t for their help. Thank you so much.’

‘We learned all about doing a diary and they even let me take the book home. They were amazed when they saw my handwriting and when they saw all the things I’ve learned.’

# What is the 0-19 Gateway Service?

The 0-19 Gateway Service is part of Wigan Council's Early Intervention and Prevention Service. The service provides support and guidance for children and young people aged 0-19 (25 if the young person has learning or additional needs).

The aim of the service is to address any concerns as quickly as possible, to make sure that children, young people and families get the support they need. Gateway often works in partnership with other agencies and professionals.

The service aims to empower all to reach their full potential.

Support for  
FAMILIES

# What support does the 0-19 Gateway Service offer families?

- » **Impartial and confidential support, advice and information.**
- » Parenting advice and guidance to help parents and carers address any concerns about behaviour in a positive way.
- » **One-to-one support with an allocated worker.**
- » Help with issues such as school attendance, teenage pregnancy, unemployment, risk-taking behaviour, housing, health and child poverty.
- » **Support for 16-19 year olds to access employment, training and education.**
- » Help for children and young people who are experiencing difficulties with change, for example the move from primary to secondary school.



# Support also includes...

- » A home based service called Portage that works in partnership with parents of children (under 5 years) with two or more additional needs. The service supports parents to develop play activities that encourage learning and development specific to the child's individual needs.
- » A range of development support activities for families throughout the year.
- » **Support for children and young people to achieve their full potential in education, including school attendance.**
- » Signposting to other appropriate opportunities.

Making sure that children, young people and families get the support they need

