

Corporate Plan

Quarter 2 2006/07 Corporate Plan Performance Report

This report shows our performance against the performance indicators and tasks in our corporate plan. **Quarterly performance is cumulative throughout the year** (unless it has been specifically stated that performance is for one period in time only). So this report shows performance up to the end of quarter 2 (1 April - 30 September). Reporting cumulatively in this way allows us to report year end performance to you at the end of the final quarter.

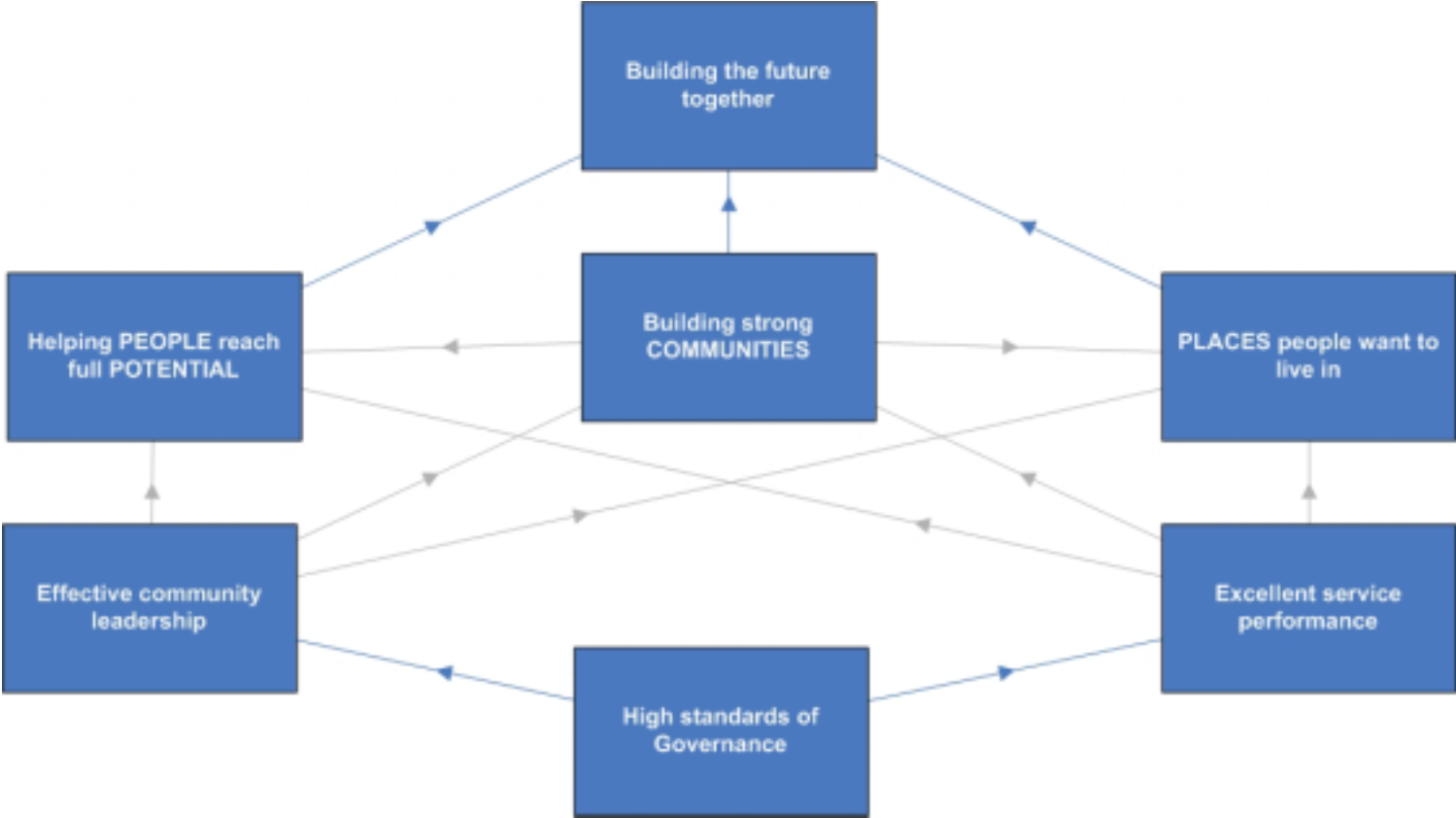
The key tasks in this report are the important actions that will help us to achieve our corporate objectives or are the actions we need to take to help us manage the risks which may affect or enhance our success.

Contents of the report:

Our Golden Thread	3
Summary of Performance with Commentary	4
Key Performance Indicators.....	5
Progress against Corporate tasks.....	18

Our Golden Thread

Our Corporate Plan is structured around our vision. All of our departmental plans show how they contribute to achieving this. Our vision objectives are illustrated in the causal map below.



Summary of Performance with Commentary

Table 1 is a summary of our performance against our departmental PIs. It shows the proportion of our PIs that were better than target, on target or worse than target for quarter 2.

Table 1: Summary of Performance at quarter 2







Number of PIs available	% better than target	% on target	% worse than target
			
30	40% (12)	17% (5)	43% (13)

Table 2 gives a summary of our progress against our key tasks. These include the actions we need to take to help us manage the risks which may affect our success. They also include the equality and diversity related tasks.

Table 2: Summary of progress against tasks (including equality and diversity related tasks) at quarter 2

Number of tasks	% ahead of schedule	% on schedule	% behind schedule
			
63	42% (26)	59% (37)	0% (0)




This report includes progress during quarter 2 (April to September 30) for the key tasks and performance indicators (PIs) in the corporate plan. Not all of the PIs in the corporate plan are capable of being monitored on a quarterly basis.

The majority of the PIs (57%) have met or exceeded target for quarter 2. All of the key tasks in the corporate plan are on or ahead of schedule.

Key Performance Indicators

This section of the report sets out the key performance measures we use to monitor and manage our performance. These have been developed through our planning process. It shows how we have performed this period against our target, shows past performance this year if applicable and shows our target for the next period.

The table of performance uses the following symbols to help interpret performance:

-  Our performance is better than target range
-  Our performance is within target range
-  Our performance is worse than target range

The following table shows you how to interpret the performance tables:

	Quarter 1 2006/07	Quarter 2 2006/07			Quarter 3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
This column shows the name of the particular performance indicator	Our performance up to the end of the previous quarter this year (Q1)	Our performance up to the end of this period (Q2)	Our target for the end of this period (Q2)	A symbol showing the variance between our performance and our target this period.	Comments on performance	Our target for the next period (Q3)	Our target for the full year



The PIs in this report are made up of locally determined PIs, Best Value Performance Indicators (BVPI) and Local Area Agreement (LAA) PIs. In the full year target column, any targets that we now cannot change due to publication or agreement are shown in bold.

Table 3 shows how we have performed for all the Pis in our departmental plan.




Table 3: Performance against our key PIs at quarter 2

	Quarter 1 2006/07	Quarter 2 2006/07				Q3 2006/07	Full Year 06/07
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
People Reaching their Full Potential							
VPV1 15 Physical activity – sedentary adult (LAA)	1193	2033	1375	★	Good progress has been maintained with the physical activity target and performance is better than target again. This improved performance reflects the development of new and on-going programme areas, in particular the 'Stepping Out' scheme which is part of the Partnerships for Older People Project. Whilst we are better than target at quarter 2 we are aware from 2005/06 figures that numbers may be lower in the Autumn and Winter quarters.	2063	2750
VPV1 32 % Total schools achieving Healthy Schools Standard Level 3 (LAA)	76.39	76.39	52.08	★	The programme to encourage and enable schools to gain healthy schools accreditation continues successfully. This form of accreditation has now ceased and this figure will remain static.	52.08	71.53
VPV1 14 Smoking quitters at 4 weeks (LAA)	376	-	1569		Not available due to significant lag on collection		2450

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
VPV1 23 Adults receiving direct payments (LAA)	50	74	60	★	Improving the numbers on Direct Payments remains a key priority. We have improved the level of training and awareness amongst staff members, to move towards a culture of offering Direct Payments wherever possible. This has been done by including people currently on Direct Payments. We continue to work in partnership with Age Concern, focusing on increasing the numbers of older people in receipt of Direct Payments.	60	60
Building Strong Communities							
VPV2 04 Racial incidents reported per 100,000 population (BVPI)	5.92	32.09	46.53	★	32.09 equates to 98 incidents. Partnership target is to increase reporting rates - year to date, this equates to a +68% increase compared to last year	46.53	46.53
VPV2 05 % racial incidents with further action (BVPI)	100	100	100	●	On target - all incidents are further investigated	100	100



	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
Places where People want to Live							
VPV3 01 BSC 10 Number of BCS comparator crimes (LAA)	4035	8491	8382		Aggregately, BCS 10 Crime Target is still on target. Individually, certain crimes are behind target. Two of these, (theft from vehicle and criminal damage) are on the current Control Strategy, with actions and interventions currently being actioned. Other crime types not on target (including wounding, robbery etc.) will be assessed in Dec 06 as part of the Strategic Review.	12905	17640
VPV3 02 Domestic Burglary (LAA)	351	775	1062		We continue to perform well in this area. This continues the downward trend and although variable in different areas reductions are generally across the board. This crime type remains one of our priorities in the Partnerships Control Strategy and we have also determined that we will concentrate our efforts on the most deprived neighbourhoods. Activity will continue on target hardening in our hotspot areas and vulnerable properties together with a series of enforcement activities.	1683	2123

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
VPV3 04 % Planned discharges from structured drug treatments (LAA)	13.8	15.9	26	▲	Please note, data is for July and August only, awaiting September data. Services taken over on 1 st May. The 1 st quarter was spent reviewing old practices. This resulted in a dip in successful discharges in quarter 1. All planned improvements on the implementation plan are progressing as or better than planned. We have dealt with the waiting list for treatment and there is no longer a waiting list. We have more numbers in treatment and are now concentrating on increasing planned discharges. We may not meet the target of 26% for the end of the year but are confident that we will meet the target of 31% for the end of the LAA period (31 March 2008).	26	26
VPV3 07 No. of drug misusers in treatment (% change from the previous year) (BVPI)	-0.08	-9	3.63	▲	Targets / actual in treatment have been revised (as part of a data quality check by the regional provider NDTMS). Comparisons comparing % difference with last year do not compare "like with like", and appear negative. What is not reflected are the readjusted targets set relating to actual numbers in treatment	3.63	3.63

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
					for 06/07 and 07/08 (new target for 06/07 is 1295 in treatment). It is anticipated this new target will be achieved,. BV198 target will not be met due to the nature of the completed readjustment. Revisions of targets and actual figures will be experienced across all of the North West, as NDTMS are the data provider for the region.		
VPV3 08 Crime rate gap on BCS 10 between 32 targeted areas and overall borough	89.5	77.1	33		Crime rate in the 32 SOAs is still significantly higher than Borough overall although the gap has reduced from quarter 1. Marsh Green Pathfinder Project now operational (to be evaluated)	33	33
VPV3 10 Number of homeless people in priority need	195	524	597		No major cause for concern, performance is better than last year. The target is a stretch target of 16% reduction from last year.	757	940
VPV3 17 No. of unfit private sector homes made fit or demolished	54	97	90		Good performance ahead of target.	135	180



	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
VPV3 19 Number of empty homes returned to use or demolished by council action (BVPI)	8	15	22	▲	Below target but there are a number of premises awaiting demolition. The year end target is achievable.	33	44
VPV3 22 % Benefit calculations correct (BVPI)	94.4	98.4	99	●	Definition of "correct" is absolute, so target not easy to achieve. Also, identifying errors has no consideration of the quantity or effect of any errors; a 1p per week error has the same weighting as one for £50 per week. Additional training and quality checks seem to have helped, but efforts need to be ongoing to maintain this level of achievement	99	99
VPV3 23 Average time for new claims (BVPI)	43	37.1	30	▲	Home working pilot is helping with workloads so clearing oldest claims will further reduce average times. Also, the recent introduction of a dedicated telephone team has had a dramatic effect upon processing and appeals times.	30	30
VPV3 24 Average time for changes (BVPI)	15	12.2	10	▲	Home working pilot is helping with workloads so clearing oldest claims will further reduce average times. Also, the recent introduction of a dedicated telephone team has had a dramatic	10	10

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
					effect upon processing and appeals times.		
VPV3 27 % major planning applications dealt with in 13 weeks (BVPI)	81.8	79	72	★	Slight reduction on target but % performance is variable due to small number of major applications.	72	72
VPV3 28 % Minor planning application dealt with in 8 weeks (BVPI)	90.4	81	92	▲	This is one of three indicators that measures the time taken to process major, minor and other planning applications. At the end of 05/06 and at quarter 1 this year we were in the top 25% for Met authorities for all three indicators. We remain in the top 25% for major and other applications and are fractionally outside best quartile for minor applications (performance of 81% against 81.28% for best quartile). Whilst maintaining this high level of performance we did experience a dip in performance for minor applications. Capacity issues brought about by sickness absence during this period meant that we couldn't maintain performance for all three types of applications. We prioritised major planning applications and diverted	92	92

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
					resources to this which caused the dip in performance for minor applications. We are confident of meeting the end of year target and remaining in the top 25% for Met authorities.		
VPV3 29 % Other planning applications dealt with in 8 weeks (BVPI)	97.1	97	97		On target	97	97
VPV3 30 % Household waste recycled or composted (BVPI)	22.97	-	21.78	-	Data not available – significant lag on collection of measure. We rely on an external agency for the calculation of this indicator and the data is not available to us at this time.	21.62	20.76
VPV3 31 Kg Household waste collected per head (BVPI)	140.13	-	287.8	-	Data not available – significant lag on collection of measure. We rely on an external agency for the calculation of this indicator and the data is not available to us at this time.	408.87	531.67
VPV3 40 High risk level of compliance	91.6	100	85		Compliance is measured in accordance with standard national guidance and measures how frequently significant problems with non-compliance are	85	85

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
					identified. We have 100% compliance		
VPV3 41 Medium risk level of compliance	97.7	100	85	★	Compliance is measured in accordance with standard national guidance and measures how frequently significant problems with non-compliance are identified. We have 100% compliance	85	85
VPV3 42 Low risk level of compliance	79	100	85	★	Compliance is measured in accordance with standard national guidance and measures how frequently significant problems with non-compliance are identified. We have 100% compliance	85	85
VPV3 43 Visits to high risk premises	21.4	44	50	▲	High risk inspections do not fall due at dates evenly spread across the year. So despite missing the target for the quarter we are on target for 100% completion of our identified high risk premises programme by year end.	75	100
VPV3 44 Number of new jobs		25	500	▲	This measures the number of jobs created as a direct result of our economic projects. At the half year stage we are significantly below target. Our target for this indicator needs to be profiled across the year to link to the		

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
					timescale for major economic developments coming on stream.		
VPV3 45 Number of new businesses opening in the borough	100	102	28	▲	These are businesses that ERO are aware of moving into the borough. Work is underway to establish a more comprehensive tracking method.	41	55
VPV3 47 Private sector investment secured to match SRB & ERDF (£millions)	0.95	-	7.5	-	Systems are being verified for collection of information. Quarter 2 figures will be reported in quarter 3	11.25	15
VPV3 48 % Regeneration programmes spent to profile	112.6	-	100	-	Data for this indicator can only be reported a quarter in arrears due to the way in which the spend profiles are monitored. More accurate data will be reported in quarter 3.	100	100
VPV3 49 Amount of square feet commercial property leased or sold.	353245	563053	675000	▲	Quarter 2 incorporates the summer months which are a traditionally slow period for commercial property. We anticipate the lease/sale of properties to pick up again during quarter 3 and 4. Work is continuing to promote the property finder service to local, regional and national businesses.	101250	135000

	Quarter 1 2006/07	Quarter 2 2006/07				Q3 2006/07	Full Year 06/07
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
High Standards of Governance							
VPV5.05 Average working days lost due to sickness ¹	11.19	10.74	10.47		There has been a significant improvement of 1.28 working days. Absence management needs to remain a priority to ensure this trend continues.	10.47	10.47
Excellent Services							
VPV6 Percentage of Employees with a Disability (BVPI)	1.56	1.6	2		We have seen an improvement over the first 6 months of the year. However, this is an area of significant importance to us and as a result we are targeting one of our worklessness initiatives particularly at unemployed people who have a disability. We hope to have a number of training places available in the next quarter. We have also established a disability workers forum to help us provide the best working environment for employees with a disability. A disability survey is scheduled to be carried out before the end of the year.	2	2




¹ Please note that the breakdown of sickness absence by department is not yet available and so has not been included in this report.

	Quarter 1 2006/07	Quarter 2 2006/07			Q3 2006/07	Full Year 06/07	
Performance Indicators	Wigan Actual	Wigan Actual	Target	Var Target	Comments	Target	Target
VPV6 Ethnic minority representation in the workforce – employees (BVPI)	1.25	1.08	1.24	▲	This is an area of significant importance to us, not only in understanding our current workforce but in encouraging people from BME communities to join our workforce. We now have better base data available. We have recently established a BME worker forum to help us provide the best working environment for employees from ethnic minorities. A survey to capture missing data is scheduled before the end of the year.	1.24	1.24
VPV6 05 % BVPIs on target	48	-	75	-	Full data not yet available. BVPI performance will be reported to CDT 14 November	75	75
VPV6 06 % Corporate Plan PIs on Target	50	54	75	▲	Slight improvement overall from quarter 1	75	75

Progress against Corporate tasks

Table 4 summarises our progress against the key tasks in our corporate plan. We identified these tasks through our planning process as being important actions to help us achieve our corporate objectives or to help us manage the risks which may affect our success.

Table 4: Progress against our key tasks at quarter 2

Tasks	Quarter 2	
	Progress	Comments
People Reaching their Full Potential		
BH1F.02 Implement the early intervention and safeguarding action plan for 0-5 year olds.		Priority Actions have been drawn up. Orientation day held with all sectors represented. Steering group has been established - comprehensive ownership (x18) covering all sectors; Education and Social Care, Health, Voluntary and Parent sector. ES & SG Multi Agency / Sector Policy and Practice statement now in place.
BH1F.08 Develop in-borough provision for Children Looked After with complex needs.		The building plans are available and the project costed. Outreach services have finished and the fifth bed at Ladies Lane is open. Decision needs to be made on future placement of current resident and some amendments to staffing costs made to ensure the project is within budget.
BH1C.01 Target areas with the highest conception rates of 'Hot Spot' wards		TIC TAC bus has had approximately 3500 visits by young people since October 2005 and is targeted in "hot spot" areas. NRF funding is enabling bus to increase areas covered. 60% of users are young men. C Card scheme approximately 3500 young people now registered onto the scheme, average age 16 years. 40% of all registered are in "hot spot" areas. NRF funding being used to develop "One Stop Shop" pilot in Ince area.

	Quarter 2	
Tasks	Progress	Comments
EA3B.01 Support schools/settings to develop a more appropriate curriculum for boys 0-19	●	Year 1 programme completed with positive feedback from children and schools. In 2006 there was an increase of 4% in the percentage of boys achieving level 5 in English. Year 2 LAA Key Stage 2 programme is successfully building on year 1 activities. Differentiated approach involving all primary schools. Significant increase in GCSE results – awaiting gender analysis.
EA3C.01 Develop and agree a vision for learning communities including 14-19 strategy	●	Original Building Schools for the Future vision recently reviewed and updated to include all phases of learning.
EA3F.01 To increase the diversity of provision for young people in 14-19	●	Schools identifying good practice to be shared via contracting meetings. Lead departments/teachers established in the core subjects. Networks to promote this theme are being established eg maths network continuing. Network leaders have been invited to attend middle leaders training. We are developing a coaching good practice network.
EA3I.01 Improve Post 16 provision for Special Educational Needs (SEN) pupils	●	Two meetings have been held between LSC and CYPS officers to audit provision . The development work will now be taken on by a sub group of the 14-19 CSG.
EA3I.03 Implement LA Gifted and Talented strategy which builds upon existing good practice.	●	Guidance being finalised ready for publication.
EA3I.04 In partnership with schools and settings, refine and implement the school profile	●	Working group meetings held to revised profile. L and A managers have devised RAG ratings for each criteria. Draft shared with Primary Head Teachers Steering Group.





	Quarter 2	
Tasks	Progress	Comments
ASD Create & promote a whole systems approach to public health	★	PCTs across the country are reconfiguring. Although this does not involve the local PCT there is a sense of a new agenda. There is now a different approach to joint working. The LAA provides the opportunity to jointly deliver on the top 'shared priorities' to maximise resources. Currently we have a mix of cross-cutting issues and project management. There is evidence available from the 12 Pathfinder Local Authorities of PCTs and LAs working together to promote healthier communities and narrow health inequalities. Within the PCT there are opportunities to link with Practice Based Commissioning. The Integrated Service Improvement Plan (ISIP) has 7 change programmes for addressing Health Improvement and Health Inequalities. We will launch the above outcomes in a Health Summit conference (for most senior PCT and LA colleagues) and use the new Public Health strategy and Integrated Service Improvement Programme (ISIP) to inform the direction of the Health and Social Care Partnership.
ASD Develop Health Inequalities Strategy	★	Strategic Management Team has discussed and agreed a new approach to developing a shared 'Public Health Strategy' for the Borough which will form a main strand of Health Inequalities planning. A joint health audit across the Council and PCT will identify opportunities to improve health and reduce inequalities in health. It will influence and inform Council, PCT and Wigan Borough Partnership planning and delivery mechanisms.






	Quarter 2	
Tasks	Progress	Comments
ASD Implement our POPP project	★	We have appointed a POPP programme manager and all projects within the programme are progressing. Updates can be viewed via the website at www.wiganpopp.org
ASD Implement our Whole Systems Commissioning Strategy	★	Our Commissioning Strategy has been shared with the PCT, and regular Commissioning Meetings are being held with leads within the PCT.
ASD Jointly commission to widen availability of primary & community care	★	We are currently working with the PCT to introduce a Community Matron Scheme. This will involve community matrons working alongside social workers to provide support for people with, or at risk of, chronic disease. In partnership with the PCT, we have commissioned a review of Intermediate Care.
ASD Promote Access to mainstream health & leisure services by current & potential social care users	★	Through our POPP programme, we have two schemes which are helping to mainstream physical activity for older people. Within these schemes are projects to improve the general health of older people, and the introduction of Health Trainers for older people.
ASD Promote Direct Payments / individual budgets through training	★	We have increased the amount of training that staff undertake in relation to Direct Payments, which has resulted in an improvement in numbers receiving Direct Payments across all service user groups.
ASD Raise the number of service users accessing Direct Payments	★	Numbers in receipt of Direct Payments has increased across all service user groups in the first half of the year. There has been a marked increase in both the Best Value PI, and the LAA measure.
BH1H.03 Encourage all schools and early years settings to adhere to the 'Food in Schools' guidance.	●	Healthy School Standard cross referenced with Wigan Quality Standard to form new Health Standard. Health Standard currently being piloted in 2 maintained nurseries. Sure Start to appoint

	Quarter 2	
Tasks	Progress	Comments
		dietician to support above initiative.
ASD Address issues of poorer health & poorer access by those with additional needs	★	There is a new emphasis on prevention and joint working between primary health care and the local authority as expressed in the White Paper: Our Health, Our Care, Our Say, together with new emphasis on the joint Director of Public Health (DPH) role and role of the Director of Adult Social Services (DASS) in prevention, improving people's health and well-being, and early in intervention. The DASS, DCS (Director of Children and Young Peoples Services) and DPH are mandated to carry out for a strategic needs assessment for adults and families. A new partnership approach will focus on better signposting of universal health and other services for those with additional needs. There will be training of Council and PCT staff around health issues, health and lifestyle assessments and brief interventions as well as concentration on improvements in care pathways and continuity of care.
ASD Align public health & leisure work streams with those of Adult Services	★	Through the work streams we have been undertaking following our successful Partnership for Older People (POPP) bid, we have begun to improve the level of physical activity amongst older people. This has been carried out in conjunction with colleagues from health services and the leisure trust.













	Quarter 2	
Tasks	Progress	Comments
ASD Complete phase 2 of In Control for people with learning disabilities	★	<p>We have developed a Resource Allocation System which has been tested on 100 PD and LD cases and further testing and tweaking is currently being undertaken. Essentially the process will be; an adult assessment takes place and the needs identified will attract points within the RAS. Each of the points will equate to a sum of money so when added up will give the cost envelope for someone's package. This sum can then be used by commissioners to purchase a traditional package or can be translated into an individualised budget or Direct Payment. We are submitting a report to cabinet in November seeking support for this approach and will be submitting a further report in January seeking permission to have every new assessment run through the RAS with a plan to incrementally run all existing packages through the same process. The anticipated outcome is that this system will ensure that resources are used equitably and transparently and will enable us to predict with greater accuracy future need.</p>
ASD Ensure accessibility to assessment & services and ability to engage with carers	●	<p>We have been involved in a piece of work liaising with GPs to identify hidden carers. This work has been ongoing since December 2004, and has resulted in the identification of over 500 new carers. Through our POPPs project, we have successfully recruited to a post of a specialist carers worker working with the BME community.</p>

	Quarter 2	
Tasks	Progress	Comments
ASD Implement our Assistive Technology Strategy	★	Our Assistive Technology Strategy is progressing well. The Strategy has been completed and we are in the process of going out to tender and recruiting to key posts. There has been some slight delays in the recruitment process, with regards to getting job descriptions agreed.
ASD Improve services to carers by undertaking more carers' assessments	●	We are progressing with improving carers assessments, although not as much as predicted. We remain in line with our IPF comparator group.
ASD Promote the National Carers Strategy	★	We have worked towards promoting the National Carers Strategy by producing a Wigan Borough Carers' Strategy. This has been undertaken in conjunction with numerous partner agencies, and of course carers and their families. A detailed Action Plan for 2006/07 has also been produced.
ASD Undertake survey into people with additional needs receiving non-care managed support	★	Full guidance has now been received from the Information Centre at the Department of Health and the survey is due to take place week beginning November 19th. The findings are to be reported back to the Department of Health by the end of January 2007.
Building Strong Communities		
CE CENG Develop Strong Communities Strategy	●	Draft report to Executive briefing and SMT August 2006. "Strong Communities" documents shared for consultation with partners, LSP and Townships. Further discussion and negotiation required to investigate funding and resource issues. Key issues include post NRF funding.
CE PPIT Develop & Implement equality worker forums	★	All forums are working well, membership of BME forum needs to improve.
VPV2.2.1 Develop Leigh Sports Village	●	Development of sporting facilities is continuing. Stadium contract is imminent.

	Quarter 2	
Tasks	Progress	Comments
VPV2.2.2 Develop Wigan Pier Quarter		Development agreement completed with Nuttalls, construction on programme. Consideration of performance venue issues continuing.
VPV2.2.3 Development of Grand Arcade Shopping Centre		Development agreement completed and construction commenced as per programme. On target for opening Easter 2007 with Wigan Tower to commence April 2007.
VPV2.2.4 Increase participation in Sport & Healthy Living activities by increasing use of Active Life		Participation in 0 - 16 years swimming is on target with over 85,000 swims up to the end of the second quarter
VPV2.2.5 Encourage widespread active participation in Heritage Services		Planning for the implementation of the Heritage Vision is now well underway - the five groups (Learning and ICT, Marketing and Research, Collections and Archives, Venues and Built Environment, and Programmes & Partnerships) are working up the priorities for future development of the service, and 'SMART' plans will be brought together in November to inform delivery planning. The Heritage Service achieved Charter Mark accreditation following assessment. HTe assessors report has not been confirmed yet, but the indicators are that there were no areas where the service did not fully comply with the Charter Mark Standard. The application to the Heritage Lottery Fund for the further development of the History Shop has been completed and will be submitted this week.

	Quarter 2	
Tasks	Progress	Comments
VPV2.2.6 Provide a range of events & activities which encourage people to visit libraries		The library service continues to make good progress in making libraries more accessible. In the last quarter overall visitor numbers have increased as have the numbers attending specific events and activities. Events aimed at encouraging visits included the Trust 'Free Day', a borough-wide reading of 'Matilda' with Stuart Maconie and a fines amnesty. Also the Summer Reading Challenge, a reading scheme for children aged 4 - 12, saw over 1250 children register.
VPV2.2.7 Develop closer & direct links with our communities & encourage the use of arts		Recently the Arts and Festivals section has expanded the Arts Development Network, which now incorporates the 8 annually and token funded arts organisations in the Borough. These organisations have close community links as part of their activities. They are now feeding in information on activity within their communities, hence the 100% increase in sessions and event opportunities supported by the Arts and Festivals section. These organisations act as advocates and ambassadors for this work.
Places where People want to Live		
CPD 12 Improve commissioned Drug Services & develop new approaches to increase successful treatment		New contracts in place from 1 st May. All key actions on the implementation plan progressing as or better than planned.
CPD 14 Pilot & evaluate Partnership Neighbourhood Team approach		Completed. Pilots evaluated and due to be rolled out as part of new Environment Services Department.
DFIT BEN Promote benefit take up & links with external agencies to target deprived areas etc		Achievement of "Louder than Words" award yet again and subsequent further training will improve accessibility for claimants with hearing difficulties. Mobile working is being developed to assist with promotion, advice and on-site verification,

	Quarter 2	
Tasks	Progress	Comments
		including use of digital cameras & scanners for copying documents. E-forms are being developed. Concordats with WIAC and CAB, together with a further seven SLA's and well published successful joint working with the Pension Service have enabled us to help hard to reach groups and to cascade assistance through our partners. Our next project is to commission, together with 12 neighbouring Authorities, a "Benefits Bus" to take our service out to our potential customers.
VPV3.3 01 Create Environmental Services Department	★	All tasks scheduled up to September 2006 have been completed. The development of the new service structure
VPV3.3 02 Achieve Planning Delivery Grant for 2006/07	●	On target to meet requirements for planning delivery grant.
VPV3.3 03 Seek & obtain ISO 9000 accreditation for Building Control Service	●	Joint application planned with 7 other GM authorities. To be lead by Manchester, Tameside and Wigan. 17 initial functions now agreed across all GM and submitted to ISO facilitator. Review meeting in place for late October.
VPV3.3 05 Produce a revised Waste Strategy	★	All tasks scheduled up to September 2006 have been completed. A draft strategy is now available and will go to Cabinet shortly. Progress is good.
VPV3.4 02 Continue the development of key economic projects	●	Work ongoing on a range of key economic projects including Westwood, Pemberton and Leigh Sports Village. Future proposals are being explored.
VPV3.4 03 Implement the NRF strategy	●	All of the thematic partnerships have allocated funding to existing and new projects. Limited resources are available for future projects. The Neighbourhood Management Project is progressing well and a number of existing community officers are

	Quarter 2	
Tasks	Progress	Comments
		involved in the process.
VPV3.4 04 Manage regeneration programmes for 2006/07		The management of regeneration programmes is continuing. Three of the programmes conclude in March 2007, the current and previous projects are providing evaluation and exit strategy information.
VPV3.4 05 Secure LEGI grant aid		The application for LEGI funding was submitted for consideration in September. Awaiting formal feedback.
VPV3.4 06 Secure approval for 4th block of the LAA		The economic block is included in the refresh document and has been formally approved
VPV3.4 07 Influence sub-regional funding allocation		Detailed information and discussions have taken place with Manchester Enterprises who are compiling Greater Manchester.
Effective Community Leadership		
CE CENG11 Develop partnership relations		COMPACT action plan attached .
High Standards of Governance		
VPV5.11 Implement external validation for Equality Standard Level 2		Completed
VPV5.12 Review procurement & contracting function		Completed
VPV5.13 Disability Discrimination Act 1995 Audit implementation		Audit has been implemented
VPV5.6 Produce an Equality Scheme		Outline has been developed for the scheme
VPV5.7 Produce Disability Scheme (DDA 2005)		Action planning currently taking place
VPV5.8 Race Relations Amendment Act 2000		Improved action planning required
VPV5.9 Departments & organisations to produce Equality Standard evidence files		Departments are supporting project planning phase

	Quarter 2	
Tasks	Progress	Comments
VPV5.1 Implement job evaluation project plan & deal with HR issues arising	★	Good progress. Job evaluation interviews 55% completed.
VPV5.3 Update Corporate Property Strategy	●	During 2005/06 a pilot review of the Adult Services portfolio was completed. This identified a number of potential service delivery property related opportunities. These opportunities are being considered by AS/AMS and will be brought forward for relevant consultation and consideration shortly.
Excellent Services		
VPV 6.1 Improve customer relationship management including Wigan Joint Service Centre	●	The strategy and implementation plan have been produced and a report approved by SMT & Cabinet in September. Further discussion on implementation plan required. Submission of OBC delayed due to technical problems in a number of areas. Now submitted 4 October 2006.
VPV 6.2 Carry out support services review	★	Milestones met, awayday to be held 18.10.06. PID completed and issued.
VPV 6.3 Implement the People Strategy	●	Implementation plan discussed at CDT; resources identified and implementation underway.
VPV 6.4 Develop a more integrated approach to financial & non-financial performance management	★	Good progress made on effective alignment of performance and financial management. Medium term financial plan presented to Cabinet, pro forma's completed.
VPV 6.5 Integrate Golden Thread project into Service Planning and reporting process	●	All departmental plans were produced using the standard template. Quarter 1 progress reports used standard reporting template. Will gather user feedback on the standard reports after quarter 2 reporting is completed.