

Older Persons Housing Study – Action Plan 2008 – 2010, Update April 09

Aim 1: Enabling People to stay in their own home				
LAA Key Indicators				
NI121 – All age all cause mortality rate				
NI124 - People with Long Term Conditions supported to be independent and in control				
NI127- Self reported experience of social care users				
NI130 – Social care clients receiving self directed support per 10000 population				
What do we need to do?	How is it to be achieved?	Timescale	Responsibility	Current Progress; April 09
Ensure there is adequate assistance available to older people to make their homes suitable for their needs	Review the DFG funding policy to take account of legislative changes resulting from the Government's national review of DFG policy.	Apr 08 ongoing	Housing Strategy/ Adult Services	Expected government announcement re RSL stock not yet occurred.
	Develop options for assisting owner occupiers who must financially contribute to aids and adaptations or maintenance of home.	Apr 09	Housing Strategy/ Adult Services	No action to date.
	Explore efficiencies and partnering within procurement of aids and adaptations to achieve greater impact..	Apr 09	Housing Strategy/ Adult Services	Currently being explored with 2 possible partners with regard to showers and stairlifts. Decision to be made in the summer.
Assist older people to maintain the safety and security of their homes	New contract for Care and Repair service	July 08	Supporting People Commissioning Body	Approved and contract extended until 31.03.10.
	Ensure future sustainability of POPPS services after Apr 08	Apr 08 ongoing	Adult Services/ PCT	10 POPPs projects mainstreamed. 2 capital projects completed.
	Review Care and Repair Service	April 09	Supporting People Commissioning Body	Ongoing.

Ensure access into a range of preventative services that are responsive to individual needs and support older people to remain at home	Ensure future sustainability of POPPS services after Apr 08	Apr 08 ongoing	Adult Services/ PCT	10 POPPs projects mainstreamed. 2 capital projects completed.
	Implement the pilot "hub and spoke" floating support service and following evaluation expand into other areas subject to funding	Apr 08 – Apr 10	Sheltered Housing Strategic Review Group	First year of pilot ends June 2009. Some success in providing housing related support to residents in area adjacent to Brown Court. Aspirations to deliver higher level Health and Social Care services from this base have not been realised. Initial learning is that the catchment area has been too small and that a hub does not need to be located in a sheltered scheme. Pilot to be stepped down to continue with areas of success. Pilot will be overtaken by changes in overall delivery model for support to Older People over next 12-18 months.
	Implement falls response project subject to PCT funding	Apr 08	Adult Services/ PCT/ Eldercare	Not being funded by the PCT but Adult Services are looking to start a 12 month pilot possibly in July 2009 utilising Adult Services funding linked to Assistive Technology.
	Expansion of assistive technology project	Apr 08 ongoing	Adult Services	Supporting People funding secured for expansion of community alarm service with additional 1200 units over 3 years, 1 additional member of staff.
	Evaluate the impact of direct	April 10	Adult Services	No action to date.

	payments and individualised budgets on service provision			
	Review Social Worker assessment process to offer more holistic assessment of needs.	April 09	Adult Services/ SP/ Housing Strategy	Progress made focusing on supported self assessments using an outcome focused approach with all age groups and service groups. Trials are in place utilising this approach and revised documentation. Further work is still on-going over the next 6 months re negotiating and determining outcomes and how they are to be achieved.
Assist older people to return to their homes following a hospital stay	Review hospital discharge joint protocol	April 09	PCT/ Adult Services	<p>Adult Services hospital discharge review completed. Trialing a Triage worker to screen assessments to ensure appropriate level of assessment and support is provided. Further work on the skill mix and pathways of support to be completed following lessons learned from the Triage work.</p> <p>The discharge policy is still outstanding as further review of secondary services is taking place by the PCT commissioners.</p> <p>New Housing and Hospital Discharge protocol currently being developed.</p>

	Access to intermediate care beds within the community via sheltered and extra care accommodation	June 08	Adult Services	The Intermediate Care model has been implemented however work is still on-going to ensure improved pathways and access into IC from the community, in particular to IC beds, due to the high demand from Hospital settings.
Aim 2: Providing a choice of home for those that wish to move				
LAA Key Indicators NI138 – Satisfaction of over 65s with home and neighbourhood NI154 – Net additional homes provided NI158 – % non decent council homes				
Ensure that existing older persons accommodation is fit for purpose and continues to meet needs	Continue the joint work of the sheltered housing strategic review with all sheltered housing providers to reconfigure and improve services across the borough	Apr 08 – April 10	Sheltered Housing Strategic Review Group	Review ongoing. New support model being developed that will offer needs based support packages.
	Implement the pilot “hub and spoke” model and evaluate effectiveness, with the aim of expanding into other areas subject to funding	April 08 – April 10	Sheltered Housing Strategic Review Group	See above comments re pilot.
	Review assessment of suitability for sheltered accommodation to ensure it continues to meet needs, particularly levels of support for more complex needs and ethnic minority groups.	April 10	Sheltered Housing Strategic Review Group	Allocations of sheltered accommodation to be included in the Council housing allocations policy review in 2009. New Support model being developed that will offer needs based support packages. Pilot underway for Older Persons

				Independency Worker for those with complex needs.
	Review Supporting People procurement and contracting arrangements for older peoples services	April 10	Supporting People Team/ Commissioning Body	Ongoing dependant up on outcome of strategic review and development of new model and guidance from corporate procurement.
Planned provision of new older persons accommodation in areas of shortage	Identify potential development sites for mixed tenure extra care provision in priority areas and produce a development plan in partnership with Arena Options	June 08	Housing Strategy / Arena Options	Being pursued following the publication of the Strategic Housing Land Availability Assessment (May 09).
	Set targets for additional provision of older persons accommodation based on needs identified in the Housing Needs Survey 2008	June 08	Housing Strategy	Being undertaken on regional basis in North West Needs Assessment Model.
	Seek funding opportunities with partners for development of new schemes	June 08	Housing Strategy/ Supporting People/ Adult Services/ Housing providers	Bid made for DOH funding with CLS (Apr 08) but unsuccessful. 4 affordable extra care units secured via S106 obligation at Belong Atherton.
	Develop proposals for new extra care schemes in priority areas	March 09	Housing Strategy/ Supporting People/ Adult Services/ Arena Options	Being pursued following the publication of the Strategic Housing Land Availability Assessment (May 09)
	Support private development of specialist older persons accommodation in suitable locations including affordable housing provision where required	April 08 ongoing	Housing Strategy	2 CLS schemes underway. Discussions with other providers ongoing but unlikely to proceed in near future do to poor economic conditions and housing market HCA funding bid submitted by

				WALH for 42 older persons apartments at Scholes.
Ensure that new housing developments cater for all needs within the community	Ensure that general needs housing developments include homes that are accessible to older people and those with a disability	Ongoing	Housing Strategy	Ongoing discussion with developers and planners.
	Ensure new social housing developments meet lifetime homes standards	Ongoing	Housing Strategy/ Housing Providers	Durham St scheme includes accessible homes. WALH bid and further proposals for accessible accommodation.
Aim 3: Co-ordination of all agencies in the provision of housing, housing support services and advice for older people				
LAA Key Indicators NI004 - % of people who feel they can influence decisions in their locality NI007 – Environment for a thriving third sector NI175 – Access to services and facilities by public transport, walking and cycling				
Provide easily accessible information on housing options for older people including those from BME groups.	Ensure that basic information on housing options is available in a range of formats and settings within the community	Sept 08	Housing Strategy/ Housing providers	Housing options information to be reviewed in 2009. New Older Persons Information Directory currently being tested before launch, will include info.
	Raise awareness of housing and support services amongst other professionals in regular contact with older people including those working with BME groups.	Sept 08	Housing Strategy/ Housing Providers	Awareness raising with Hospital Discharge team and Carers team undertaken. WALH local Atherton pilot Health and Wellbeing Co-ordinator, making local links.
	Produce and distribute a sheltered housing scheme directory	Sept 08	Housing Strategy/ Housing Providers	Directory produced and distributed to locations and agencies working

				with older people, also available on line.
	Promote the role of the Housing Options Property Shops as the primary access route into sheltered accommodation	Sept 08	WALH/ Housing Strategy	Through annual SHIP event Will be reviewed as part of Council housing allocations review.
	Support an advice partnership project Big Lottery bid	Apr 08	Housing Strategy	Bid not submitted.
	Develop links between housing providers and advice agencies to provide better access to a range of advice	Sept 09	Housing Strategy/ Housing Providers	Development of borough wide advice strategy underway, including key partners. WALH developing advice service options. Local Atherton pilot Health and Wellbeing Co-ordinator.
Promote networking and sharing of good practice amongst housing and housing related support providers.	Continue the Sheltered Housing Operational Group work with a new action plan for 2008/09	Apr 08 onwards	Housing Strategy/ Housing Providers	Regular meetings held and good rates of attendance by Scheme Managers..
Promote facilities and activities available within schemes to older people within surrounding communities	Circulate Social Activities Diary to all schemes and agencies in contact with older people	Jan 08 ongoing	Housing Strategy	Diary circulated and updated version to be published in May 09.
	Develop links within local community and voluntary groups	March 09	Sheltered Housing Strategic Review Group	WALH local Atherton pilot Health and Wellbeing Co-ordinator.
Seek more opportunities for customers to influence service provision and development	Develop existing and establish new networks and forums representing older people including those from BME groups.	March 09	Adult Services/ Housing Strategy/ Supporting People/ Providers	WALH established Older Persons and Sheltered forum for tenants and 'older person' representative appointed on to WALH Board.