

# “Commissioning Services for Alcohol”

- a glass half empty?

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# Where have we come from?

- Socially acceptable problem
- Underfunded
- Over subscribed
- Fatigued workforce
- In the too hard and too expensive to do box

# Where are we going?

- Increasing political focus
- Seen as fuelling the "ASB Epidemic"
- Now featuring highly on "crime radar"
- Are we on the cusp of a "rainy season"

# What shape are we in?

- Is alcohol commissioning fit for purpose?
- Are alcohol services fit for purpose?
- Do we really have to re-invent the wheel.....again?

# What should it be like?

- A good understanding of need
- Robust mechanism to set priorities
- Significant increase in resources
- Service development through open competition
- Outcome based contracts

# Issues that need resolving.

- What would constitute a good needs assessment?
- How robust is the data?
- Where will the money come from?
- Where is the competition?
- What is the desired outcome for alcohol treatment?

# The Modern Alcohol Treatment System

- What should commissioners be aiming for?
- What should services be delivering?
- What can we learn from the rich relative?

# Modern Attributes

- Whole system
- Integrated system
- Accessible system
- Balanced system
- Outcome Focussed system
- Choice Based system
- Cost and Performance Effective system

# Whole System

- Has all the locally appropriate interventions
- Models of Care modalities?
- Needs Assessment?
- Prevalence estimates, trends analysis, local peculiarities, impact on crime, hospital admissions etc.
- Commissioning Arrangements
- Budget Arrangements
- Contract Arrangements

# Integrated System

- Joint Care Planning
- Information Sharing
- Transitional Arrangements
- Virtual and Multi Skilled Teams
- “One Stop Shops”

# Accessible System

- Helpline – 24hour freephone
- Single Assessment at point of entry
- Short waits
- Engagement Support
- Assertive Follow Up
- Inclusive, responsive, flexible.

# Balanced System

- Mix of stat and vol sector
- Complimentary ethoses
- Capacity relevant to need and demand
- Flexibility in delivery
- Risk Management and Planning
- Workforce Development

# Outcome Focussed System

- Soft Outcomes
- Hard Outcomes
- Harder Outcomes
- Real Outcomes
- Clear specifications
- SLA's – Payment by results?
- Culture of Transparency

# Choice Based System

- What do you want?
- Goal Orientated Pathway Planning
- Immediate access to all options
- Informing not directing choice

# Cost and Performance Effective

- Is it affordable?
- Who can deliver it?
- Can someone do it better or cheaper?
- Unit costs
  - Compare and Contrast/Cost v quality

# Is the glass half empty?

- Are we up to the challenge?
- Do we have quality commissioning that commissions quality?
- Can we provide quality?
- Can we prove we provide quality?

# Or is the glass half full?

- Opportunity
- Apply the learning
- Prove the need
- Plan the provision



Cheers!