

Getting help

If you think your family is in need of the help of the team, phone the Children in Need Duty Team on 01942 828300. The Family Support Team only accepts referrals from:

- an emergency duty social worker
- the child care panel
- the service manager.

Where are we?

Family Support Team,
Hyndelle Lodge, King Street,
Hindley, Wigan, WN2 3AW.

Phone: 01942 828746

E-mail: ssdfst@wigan.gov.uk



Family Support Team



This leaflet is also available in other languages, on audio tape or CD and in large print. Contact us at Department of Adult Services, Customer Relations Unit, Civic Centre, Millgate, Wigan, WN1 1AZ.

Phone: 01942 827173 • E-mail: ssdcru@wigan.gov.uk

Children and Young People's Services promotes equality and celebrates diversity
www.wigan.gov.uk

Children and Young People's Services

Family Support Team

What is the Family Support Team?

The Family Support Team provides a range of support services to young people and their families within the borough.

The team is a group of social care staff who have a great deal of experience in working with children and families, and are committed to the task of helping families stay together.

What is the aim of the team?

To promote children being looked after by their own families.

When families have had problems in the past, this has sometimes resulted in one or more people leaving the family home because of tensions created. The Family Support Team believes that problems arising at home should be dealt with at home wherever possible, and that with the help of skilled and experienced workers, the family will usually find a solution to these problems.

What services does the team provide?

- **Counselling**
Although counsellors cannot solve problems, they can help you to decide which way is best for you to move forward and not remain trapped in a difficult situation.
- **Group work**
Individual members of the Team run a number of discussion and work group sessions throughout the year, aimed at meeting the needs of particular age groups and sections of the community.
- **Befrienders**
Befrienders are 'ordinary' people who have volunteered their spare time to help families or individuals in need by supporting children and young people. Befrienders are unpaid and have been checked by the Criminal Records Bureau for the purpose of voluntary work with children and families.

