



This is an Open report

**Report to:** Community Protection Panel

**Date:** 10<sup>th</sup> November 2008

**Subject:** Local Area Agreement Action Plan

**Report of:** Executive Director – Environmental Services

**Contact officer:** Ian Harrison Telephone 01942 827915  
Peter Layland 01942 828983

---

**Purpose / summary:** To inform members of the developing action plans to deliver our Local Area Agreement priorities relating to Housing and Building Stronger Communities

**Alternative options considered and reason for selecting the one recommended:** Not to develop an action plan.

**Recommendation / decision:** That members note the content of this report and the action plans

**Risks / Implications:**

Financial:	No direct financial implications
Staffing:	No direct staffing implications
Policy:	
Equal Opportunities - Has a Diversity Impact Assessment been conducted?	Not required in respect of the overall plan. Diversity issues are considered in delivering each component part of the action plan.
Wards affected:	All
Summary of reasons for report being closed in the public interest:	N/A

**Property Implications – Does the proposal involve a reduction, addition or change to the Council’s asset base or its occupation?**

**No**

**If yes, have the property implications been agreed with the Corporate Property Officer?**

**N/A**

**Does this proposal have significant implications for the Council and the local population?**

A full diversity impact assessment is not necessary at this stage, however, equality and diversity implications have been considered when producing this report.

**Does this proposal involve a new policy or procedure or significant changes to an existing policy or procedure?**

A full diversity impact assessment is not necessary at this stage, however, equality and diversity implications have been considered when producing this report

---

Has the Service Director - Borough Solicitor confirmed that the recommendations within this report are lawful and comply with the Council’s Constitution?

**No \***

Has the Service Director - Corporate Services confirmed that any expenditure referred to within this report is consistent with the Council’s budget?

**No \***

Are any of the recommendations within this report contrary to the Policy Framework of the Council?

**No \***

\* delete which applicable

---

**For Cabinet reports only:**

Categorisation of the report:	<b>x</b>
Discussion leading to a decision	
Monitoring	
Sharing for corporate understanding	

	<b>x</b>
Discussion	
Decision	
Information	

---

**Tracking/Process:**

	Consultation	Ward Members	Partners
Panel	Overview & Scrutiny	Cabinet	Council
CPP 10.11.08			

There are no Background Papers to this Report within the meaning of Section 100D of the Local Government Act 1972.

Proper Officer     Martin Kimber

Date                     28.10.08

## **1. Introduction**

- 1.1 The Local Area Agreement sets out a series of priorities and performance indicators which reflect the needs of the borough. It is therefore essentially a contract between the Local Strategic Partnership and Government aimed at making progress on the priority issues over the next three years.
- 1.2 Delivery of these local priorities and performance indicators is the responsibility of four new partnerships, namely
- Children and Young People
  - Economy, Environment, Culture and Housing
  - Building Stronger Communities
  - Adult Health and Well Being
- 1.3 Each of these have been tasked with developing an Action Plan to set out how these priorities will be achieved. In terms of the responsibilities of this Panel the two main areas of concern relate to community safety and housing.
- 1.4 These areas are contained within three of the new partnerships with the Building Stronger Communities covering community safety and housing being included within the Economy, Environment, Culture and Housing and Adult, Health and Well Being structures.
- 1.5 This report sets out the respective Action Plans that covers these areas and which will guide the improving performance over the life of the LAA.

## **2. Building Stronger Communities**

- 2.1 There are a total of eight Building Stronger Communities priorities within the Local Area Agreement (LAA)
- To increase participation in community and cultural activities that improve the well being of individuals and community cohesion.
  - Improve the cleanliness and greenness of the borough.
  - Reduce children and young people's involvement in anti-social behaviour and offending.
  - Improving the range of things to do and accessibility of positive activities for all children and young people
  - Reducing drug and alcohol related harm
  - Reducing re-offending
  - Improve community confidence/ perceptions in relation to crime drugs and environmental issues
  - Reduce local priority crime

- 2.2 The action plan is attached at Appendix A and sets out a series of actions underway to deliver against those priorities together with some planned action for the next financial year. Achievement of the plan will be measured against the relevant indicators from the National Indicator set.
- 2.3 Although the Building Stronger Communities partnership has specific responsibility for the listed priorities many of them represent cross cutting themes which will also be addressed by actions from within the other three partnerships. For example the Economy, Environment, Culture and Housing partnership will have a key part to play in the reducing re-offending priority
- 2.4 The Building Stronger Communities action plan will be refreshed where necessary and added to regularly throughout the life of the LAA

### **3. Housing Block**

- 3.1 There are three main Housing Priorities within the LAA. These relate to more affordable housing, strengthening weaker housing markets (regeneration) and better meeting the needs of vulnerable / homeless people. The first two are within the Economy, Environment, Culture and Housing Partnership and the latter within the Adult Health and Well Being.
- 3.2 The Action Plan is attached at Appendix B and sets out a series of actions for 2009 and a number of proposed performance indicators. Most of the actions contained within the plan are derived from approved strategies and service plans and they represent an ambitious agenda over the remainder of the year. It is however an interim document since the Housing Strategy Review process currently being undertaken will supersede this Action Plan from next April.
- 3.3 As a final point even at this early stage a number of the agreed targets are at risk due to the effect of the credit crunch and recession on the housing market. Already measures aimed at relieving this impact are currently being developed.

### **4. Conclusions**

- 4.1 Performance against LAA targets will be subject of regular reporting through the respective Partnerships and departmental service plans. Panel are asked to note the contents of this report

## **Appendix A**

# **Safer and Stronger Communities Block LAA Delivery Plan**

**2008-11**

## **Priorities 2008-11**

The priorities agreed for the LAA between the Local Strategic Partnership and Government Office North West are as follows:

- 13. Improve the cleanliness and greenness of the borough**
- 21. Reduce children and young people's involvement in anti-social behaviour and offending**
- 22. Improving the range of things to do and accessibility of positive activities for all**
- 24. To increase participation in community and cultural activities that improve the well being of individuals, and community cohesion**
- 25. Reduce drug and alcohol related harm**
- 26. Reduce re-offending**
- 27. Improve community confidence / perceptions in relation to crime, drugs and environmental issues**
- 28. Reduce local priority crime**

### 13. Improve street and environmental cleanliness

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
Environmental Services (and within this, Neighbourhood Services) Service Plan	Continue to redevelop Neighbourhood Services regarding smarter targeting / resource deployment around environmental issues (e.g. dedicated Graffiti and Fly-Posting Teams) – link deployment to development of LEQS Intelligence Product – see below. Move to 5 area model for delivery of Neighbourhood services following success of locality based working pilots	SW	Set up performance management framework for Neighbourhood Services in respect of service development.	SW			Council Funding
	Carry out re-designed Local Environmental Quality Survey to collate not only NI 195 data, but locally based information that is capable of targeting resources around environmental hotspots and issues on a dynamic basis. Ensure analysis is included within Ward Profiles and the PACT process. Every Ward receives survey annually.	SW / JR	LEQS survey repeated in localities to measure direction of travel in relation to environmental quality outcomes.				
	Wigan in Bloom - Develop and enter North West in Bloom competition in 2008/09.	MT	Wigan in Bloom - Develop and enter North West in Bloom competition in 2009/10.	MT	Wigan in Bloom - Develop and enter North West in Bloom competition in 2010/11.	MT	
	Deliver first stages of Environmental Education Strategy in schools and other forums (key outcomes are to raise levels of environmental responsibility with target groups, including young people in a high school setting). Continue to develop three year plan.	NB	Implement three year plan, including the aspiration for all high schools to have accredited "Eco-Schools"	NB			
	Develop process for multi-agency referral for Section 215 hotspots (derelict land / buildings)	MW	Evaluate Section 215 process (reduction in crime and disorder at 215 sites, perception of communities around land / building improvement). Develop referral mechanism into PACT for 215 potential sites.	MW / JR			
	Develop Environmental Crime Team Action Plan (includes fly tipping, dog fouling etc.)	MW					
	Also see PACT actions on Priority 3 sheet - Community Development processes with environmental outcomes	JR					
	Neighbourhood Services to corporately treat all requests for help in relation to environmental issues on all land uses with equal weight (i.e. e.g. adopted/unadopted land use)						
	"Total Approach" and problem solving for Graffiti removal and prevention e.g. building "secure by design" approach in preventing graffiti in hot spot locations.						
	Investment in Neighbourhood Services workforce as regards training to NVQ Level 2 by accessing government "Train to Gain" funding. First third of workforce completed by Dec 2008.		Will have completed all workforce training for all eligible staff.				

SW = Sally Wolstencroft

MW = Michelle Woodburn

JR = Julie Ridgeway

**Agreed high level indicator (from 198 indicator set)**

Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 195 - Improve street and environmental cleanliness (levels of litter, detritus, graffiti and fly-posting)	14.7% (litter v/ detritus), 9% (graffiti), 2% (fly posting)	2007/08 (old BV199 out-turn)	31% (Litter) 32% (Detritus), 8% (Graffiti), 3% (Fly posting),	26% (Litter) 29% (Detritus), 6% (Graffiti), 2% (Fly posting),	20% (Litter) 23% (Detritus), 4% (Graffiti), 1% (Fly posting),
<b>Local Indicators</b>					
To be determined					

## 21. Reduce children and young people’s involvement in anti-social behaviour and offending

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
<p>YOT Action Plan</p> <p>Children and Young People’s Plan 2008-2011</p>	Continuation for funding of the Reparation Pilot (worker locked into anti-social behaviour process)	SB	Review and evaluate Pilot Project	SB / PW			
<p>Things to do Places To Go Strategy 08-11</p> <p>Targeted Youth Support Action Plan (currently being developed)</p> <p>Anti Social Behaviour Strategy</p> <p>Early Intervention and Prevention Strategy (currently being drafted)</p>	Start of GMP / YOT led Restorative Justice Pilot (restorative justice interventions given to young people in their community by front line police officers for low level / first time offenders). Training for officers by YOT complete	GD	Review and evaluate Restorative Justice Pilot, particularly around “first time entrants”, the reduction of which is a key outcome.	GD / PW			

*SB = Sharon Bond*

*GD = Graham Doubleday*

*PW = Paul Whitemoss*

**Agreed high level indicator (from 198 indicator set)**

Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 111 – Reduce the number of first time entrants to the Youth Justice system aged 10-17	12.9%	2007/08 cohort	Agreed indicator – no target to be set in first year		
<b>Local Indicators</b>					
To be determined					

## 22. Improving the range of things to do and accessibility of positive activities for all

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
Children and Young People's Plan 2008-2011  Things to do Places To Go Strategy 08-11  Targeted Youth Support Action Plan (currently being developed)  Anti Social Behaviour Strategy  YOT Action Plan  Early Intervention and Prevention Strategy (currently being drafted)  Youth Participation Strategy  SHAPE Action Plan  + other key Partnership Ward and Locality based action plans	Deliver Things to do, Places To go Strategy (includes Youth Capital Plus, hub and spoke stuff etc.). Develop consultation framework with young people	SA / SM					
	Formerly constitute a partnership "Young People" themed Delivery Group within Building Stronger Communities framework.	IH / SA					
	Determine an action plan for targeted youth support	SA / SM					
	Develop SHAPE activity	IH / SA					
	Partners and Communities Together (PACT) process and delivery groups to focus on Partnership ASB process, an element of which will be co-ordinating the implementation of positive activities for young people	SM / JR	Work continues as PACT rolls out	SM / JR			
	Youth Participation Strategy	SM					
	Develop framework for commissioning for young people.	SE					

SA = Sue Astbury

SM = Sheila Martland

IH = Ian Harrison

SE = Sue Elliot

Agreed high level indicator (from 198 indicator set)					
Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 111 – Increase Young People’s Activity in positive activities	Agreed indicator – no target to be set in first year				
Local Indicators					
To be determined					

## 24. To increase participation in community and cultural activities that improve the well being of individuals, and community cohesion

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
PSA 21 Build more cohesive, empowered and active communities  Equality PSA 2008-2011  Routes To Involvement Strategy	Building Stronger Communities Partnership to begin strategic planning for the development of Borough action plan and delivery framework to address “cohesion”, “engagement” and “equality” issues. To formally constitute a “Cohesion, Engagement and Equality Delivery” delivery group in respect of this.	SJ	Develop both qualitative and quantitative performance management framework around cohesion agenda.	SJ / PW			
Hate Crime Action Plan (currently under review)  Youth Participation Strategy	To review current Hate Crime processes and reporting procedures for both race hate crime and all other social identities from emerging framework from Home Office. Ensure connectivity into emerging cohesion work	EB / SJ / PW	Implement new Hate Crime Reporting Process across Borough	EB			
	Community Development arm of PACT – As part of the PACT process involve local people in the delivery of local services, focusing on environmental improvements in year one	JR	Extend local participation challenge to worklessness agenda, specifically utilising the engagement element of PACT to identify and recruit individuals into pathways to employment	JR / KW			

SJ = Sian Jay

EB = Elliot Brown

PW = Paul Whitemoss

JR=Julie Ridgeway

**Agreed high level indicator (from 198 indicator set)**

Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 4 – Increase the percentage of people who believe people from different backgrounds get on well together in their local area  Ni 1 To increase the % of people who feel that they can influence decisions in their locality	To be collected via Place Survey				
<b>Local Indicators</b>					
To be determined by new Cohesion Delivery Group					

## 25. Reduce drug and alcohol related harm

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
Borough Alcohol Strategy (currently being developed by John Moores University)  Drug Treatment Annual Plan	Formerly agree and sign off the Borough Alcohol Strategy to commence April 2009	CL / PK	Develop performance management framework and business process for delivery of strategy				Treatment element of strategy provided by PCT (£1.4 million in 2008/09 – to be reviewed for 2009/10)
	Embed new Alcohol Treatment Services, ensure partner agencies are aware of the pathways into treatment.	CL / PK	Possible extension of treatment services (currently awaiting local PCT bid decision). Extension examples include town centre multi-use van facility for triage etc. Develop Performance Management framework for start of 2009/10.				
	Expanded Hospital Liaison Service (to two nurses) ensuring that clients who enter acute services with any alcohol related illness can access community treatment immediately.	CL / PK	Evaluate key performance indicator i.e. reduce the number of people entering the acute trust for a detox by ensuring that they can be offered a community alternative				
	To roll out brief interventions training to all GPs and other Tier One services	CL / PK	Continue roll out of training				
	To sign up as many GPs to the local enhanced service and the directed enhanced service to ensure that at the minimum all new registration of clients are assessed for their alcohol intake, given a brief intervention or referred on to service	CL / PK	Continue (target is 50% of all GPs)				
	Develop closer links with PCT information resource to enable joint analysis and data sharing around violent crime issues (e.g. A+E data to identify hot licensed premises)	IB / RH	Ensure processes to tackle violent crime using joint analysis and data are embedded in Partnership Business Group	JS / IB / GMP Supt.			In kind
	Young People – increase the amount and quality of assertive outreach into populations of at risk young people (e.g. YOT, street based groups, Youth Service etc.) – all subject to full needs assessment currently being developed	CL / SE					130k provided out of PCT money in 2008/09 – again to be reviewed. Separate bid from CYPS to PCT currently under consideration
	Deliver Annual Drug Treatment Plan	MJ					

CL = Carol Lyons  
JS= Joyce Swift

PK = Paul Keeling  
IB= Ian Bullen

SE=Sue Elliot  
MJ = Mike Jones

Performance measures:

<b>Agreed high level indicator (from 198 indicator set)</b>					
127 Self reported experience of social care users – To be collected via user survey					
Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 39 – Reduce the number and rate of alcohol related hospital admissions	2200 people per 1000 pop	2007/08	2619	2685	2685
<b>Agreed local indicators</b>					
Responsible Officer -					
Local Indicator	Baseline Performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
To Be Determined					

## 26. Reduce re-offending

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
Prolific and Other Priority Offender Action Plan	Formerly constitute a partnership Reduce Re-offending Delivery Group within Building Stronger Communities framework, including development of action plan	DG / Delivery Group	Formal start date for Reduce Re-offending Action Plan and associated monitoring tools	DG / Delivery Group			Part of funding accessed via old Community Safety Partnership funding arrangements – Building Stronger Communities commissioning arrangements to be formally decided. Other parts of programme through DIP Pooled Treatment funds.
Local Probation Action Plan	Identify critical factors for PPO client group for delivering a “premium service” (e.g. education, training, employment, accommodation etc.)	DG	Develop Premium Service Protocols and Service Level Agreements if appropriate for PPOs for all 8 reducing re-offending pathways.	DG			
Drug Intervention Programme Plan	Develop Performance Management framework for PPO Action plan	DG	Implement performance management framework	DG			
Drug Treatment Plan	Develop Evaluation methodology on PPO outcomes in partnership with Sheffield University (desistance methodology)	DG / IB	Implement evaluation strategy	DG / IB	Formally review results to inform future delivery.	DG / IB	
Local Policing Plan	Restructure of Criminal Justice Integrated Team to deliver premium service to PPOs.	DG	Review and evaluate, update structures and procedures if necessary.				
Worklessness Strategy	Formally launch use of multi-agency case management system (MiCase) for PPO process	DG	Ongoing evaluation of system in terms of fit for purpose to deliver outcomes				
Housing Strategy							
Supporting People Strategy							

DG = David Gray

Ian Bullen = IB

**Agreed high level indicator (from 198 indicator set)**

Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 30 – Reduce Reoffending of prolific and other priority offenders	369 convictions from 85 PPO	2007/08	19% (on number of convictions i.e. 299)	TBD	TBD
<b>Local Indicators</b>					
To be determined and signed off by exec level of new partnership.					

## 27. Improve community confidence / perceptions in relation to crime, drugs and environmental issues

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
Routes To Involvement Strategy  Anti Social Behaviour Strategy  Community Development Strategy  + other key Partnership Ward and Locality based action plans	Partners and Communities Together (PACT) – Timetabled roll out of PACT process to identify and respond to local priorities including perception of crime and anti social behaviour	JR	Key Individual Network survey repeated in localities to measure direction of travel in relation to perception of anti social behaviour and public confidence in local services. Begin aggregation up to Borough level in terms of	JR	Repeat Key Individual Network Analysis	JR	Core Council Funding and an element of bid for money via partnership commissioning arrangements
	Community Development arm of PACT – As part of the PACT process involve local people in the delivery of local services, focusing on environmental improvements in year one	JR	Extend local participation challenge to worklessness agenda, specifically utilising the engagement element of PACT to identify and recruit individuals into pathways to employment	JR / KW			
	Township Forums – Township Programme reshaped following democratic services review (due imminently)		Township Programme to potentially help to deliver overview and scrutiny functions for the council / LSP including the delivery of partnership business in localities (i.e. NI 21)				

JR = Julie Ridgeway

KW = Kevin Walsh

**Agreed high level indicator (from 198 indicator set)**

Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 21 Increase % of people who think the local council and police are dealing with local concerns about anti-social behaviour and crime issues	To be collected via Place Survey for Borough baseline, then aggregated up from local KIN surveys in medium term				
<b>Local Indicators</b>					
To be determined					

## 28. Reduce Local Priority Crime

Key Strategies	Actions by 2009	RO	Actions by 2010	RO	Actions by 2011	RO	Funding
Borough Alcohol Strategy (currently being written)  Violent Crime Action Plan (currently in development)  Youth Crime Action Plan  Youth Offending Team Plan  Domestic Violence Action Plan	Formerly constitute a partnership Violent Crime Delivery Group within Building Stronger Communities framework. Commission full problem profile that provides a needs analysis for all violent crime types (including sexual offences).	IH / PW	Ensure holistic action plan is in place to manage all aspects of reducing violent crime for 2009/10				Mix of funds from Community Safety Partnership commissioning process and mainstream "in kind" contribution.
	Ensure that the tactical Partnership Business Group commissions and delivers key actions around tackling violent crime and action is reflected within PBG Opportunity Strategy (e.g. Problem Licensed Premises Case Management)	PW					
	Further development of MARAC (Multi Agency Risk Assessment Conference) process (training for use of process by health and social care agencies, development of multi agency reporting database etc.)	GH / AT					
	Develop closer links with PCT information resource to enable joint analysis and data sharing around violent crime issues (e.g. A+E data to identify hot licensed premises)	IB / RH	Ensure processes to tackle violent crime using joint analysis and data are embedded in Partnership Business Group	JS / IB / GMP Supt.			
	Develop Town Centre Management Groups to address night time economy initiatives (using best practice list from national Tackling Violent Crime)	PW					
	Continue to develop further the local MARAC Process, especially around expanded reporting opportunities for a wider range of agencies (this links to further development of a web based reporting/case management system).	AT	Ensure performance management and evaluation framework is in place to accurately assess the impact of MARAC process (require final definition and guidance from Home Office for NI 32)	AT			
	Partnership Business Group to put in place initiative sand interventions for other priority crime types	PW / Supt. Part.	Strategic Assessment to refresh other local priority crimes.				

IH = Ian Harrison  
JS = Joyce Swift

PW = Paul Whitemoss  
RH = Rachel Hall

GH = Gareth Hughes

IB = Ian Bullen

AT = Alison Tunnicliffe

Agreed high level indicator (from 198 indicator set)					
Performance Indicator	Baseline performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
NI 15 – Reduce Serious Violent Crime	108	2007/08	104 (please note this does not include section 20 offences - target to be refreshed following changes to counting rules for serious violent crime in 08/09)	TBD	TBD
NI 32 – Reduce repeat victimisation rate of domestic violence (MARAC clients)	23.23% (reflects number of repeat MARAC clients)	2007/08	23.23% (to be reviewed following final definition and counting guidance)	TBD	TBD
Agreed local indicators Responsible Officer					
Local Indicator	Baseline Performance	Time period baseline relates to	LAA Improvement Target		
			08/09	09/10	10/11
Other Partnership Business Group priorities (Burglary, Criminal Damage, Theft from Vehicle, Deliberate Fires)					

# Appendix B

## HOUSING BLOCK ACTION PLAN LOCAL AREA AGREEMENT

### 1. Increase the overall supply of affordable housing to meet the needs of all its residents and the local economy

Key Strategies	Actions by 2009	Actions by 2010/11	Funding
Housing Strategy Affordable Housing Strategy Local Development Framework WALH Business Plan	<p>To continue work on the LDF including completing the strategic land assessment</p> <p>To work proactively with developers to encourage housing development</p> <p>To review the Affordable Housing Policy</p> <p>To work with WALH to develop bids for new affordable housing in liaison with HCA</p> <p>To work with other RSLs to facilitate bids for affordable housing</p> <p>To work with Private Landlords to encourage good management and encourage participation in affordable housing initiatives eg Private Sector Leasing</p> <p>To review the Councils Allocation scheme</p>	<p>To be set out within the revised Housing Strategy (2009-12)</p> <p>(currently in preparation)</p>	<p>HCA funding</p> <p>Council funding</p> <p>Private monies</p>

## Proposed Performance Indicators

Performance Indicator	Baseline Performance 2006/07	2008 / 09	2009/10	2010/11
<u>High Level Indicator</u> Number of net homes provided	601	650	To be revised by new housing strategy	
<u>Local Indicators</u> Supply of ready to develop sites	14	Target to be set once results of the SHLAA are known		
Number of affordable homes delivered	0	53		
Number of additional affordable lettings created (cuml figure with a target of 530 over 5years))	197	322		

## 2. To strengthen our weaker housing markets by increasing the choice and quality of the housing offer in these localities

Key Strategies	Actions by 2009	Actions by 2010/11	Funding
Housing Strategy WALH Business Plan Private Sector Housing Strategy	<p>To direct resources into Housing Renewal Areas to reinforce confidence in these areas. To consider future options in light of resources</p> <p>For WALH to continue the final stages of their Decent Homes programme</p> <p>To develop better monitoring systems for the housing market</p> <p>To support the corporate Neighbourhood Management initiative (WALH + Private Sector Housing)</p> <p>To target empty homes in our most vulnerable markets</p> <p>To encourage higher management standards within our private rented market</p> <p>To participate in preparation work to deliver a Regeneration Vehicle to help deliver future regeneration needs</p> <p>For housing providers to support the worklessness strategy</p>	<p>To be set out within the revised Housing Strategy (2009-12)</p> <p>(currently in preparation)</p>	<p>HCA funding</p> <p>Council funding</p> <p>Private monies</p>

--	--	--	--

### Proposed Performance Indicators

Performance Indicator	Baseline Performance (2006/07)	2008 / 09	2009/10	2010/11
<u>High Level Indicator</u> % of non decent council homes	15.9%	8%	To be revised by new housing strategy	
<u>Local Indicators</u> LA tenant satisfaction with landlord services	83.51%	83.51%		
Number of empty homes returned to use or demolished	56	52 (under review)		
Number of non decent homes belonging to vulnerable owner occupiers made decent	101	80		

### 3. To better meet the needs of vulnerable and homeless people by investing in better prevention and support services

Key Strategies	Actions by 2009	Actions by 2010/11	Funding
Housing Strategy	Improve homelessness advice services by better training and emphasis on prevention	To be set out within the revised Housing Strategy (2009-12)	HCA funding
Homelessness Strategy	Improve access to housing information		Council funding
Supporting People Strategy	Improve services aimed at preventing repossession / work proactively with mortgage rescue schemes	(currently in preparation)	Private monies
Older Persons Housing Strategy	Undertake fundamental reviews aimed at reducing temporary accom		
WALH Business Plan	To investigate/ develop options for a direct access hostel Liaise and help develop the fuel poverty initiative To implement the SP commissioning strategy aimed at homelessness, domestic violence and drug services		

## Proposed Performance Indicators

Performance Indicator	Baseline Performance 2006/07	2008 / 09	2009/10	2010/11
<u>High Level Indicator</u> Number of people living in temp accom	65	60	To be revised by new Housing Strategy	
<u>Local Indicators</u> Number of households (per 1,000 pop ) that approach advice services who are prevented from becoming homeless	1	3		
To end the non-emergency use of Bed and breakfast	Extensive use made (£160K)	Occasional use on an emergency basis (£20K)		
Number of vulnerable people achieving independent living	81.8	87.2		
Number of vulnerable people who are supported to maintain independent living	98.6	98.7		

#### 4. Increase the overall supply of affordable housing to meet the needs of all its residents and the local economy

Key Strategies	Actions by 2009	Actions by 2010/11	Funding
Housing Strategy Affordable Housing Strategy Local Development Framework WALH Business Plan	<p>To continue work on the LDF including completing the strategic land assessment</p> <p>To work proactively with developers to encourage housing development</p> <p>To review the Affordable Housing Policy</p> <p>To work with WALH to develop bids for new affordable housing in liaison with HCA</p> <p>To work with other RSLs to facilitate bids for affordable housing</p> <p>To work with Private Landlords to encourage good management and encourage participation in affordable housing initiatives eg Private Sector Leasing</p> <p>To review the Councils Allocation scheme</p>	<p>To be set out within the revised Housing Strategy (2009-12)</p> <p>(currently in preparation)</p>	<p>HCA funding</p> <p>Council funding</p> <p>Private monies</p>

#### Proposed Performance Indicators

Performance Indicator	Baseline Performance 2006/07	2008 / 09	2009/10	2010/11
<u>High Level Indicator</u> Number of net homes provided <u>Local Indicators</u> Supply of ready to develop sites  Number of affordable homes delivered  Number of additional affordable lettings created (cuml figure with a target of 530 over 5years))	601  14  0  197	650  Target to be set once results of the SHLAA are known  53  322	To be revised by new housing strategy	

**5. To strengthen our weaker housing markets by increasing the choice and quality of the housing offer in these localities**

<b>Key Strategies</b>	<b>Actions by 2009</b>	<b>Actions by 2010/11</b>	<b>Funding</b>
Housing Strategy WALH Business Plan Private Sector Housing Strategy	To direct resources into Housing Renewal Areas to reinforce confidence in these areas. To consider future options in light of resources For WALH to continue the final stages of their Decent Homes programme To develop better monitoring systems for the housing market To support the corporate Neighbourhood Management initiative (WALH + Private Sector Housing) To target empty homes in our most vulnerable markets To encourage higher management standards within our private rented market To participate in preparation work to deliver a Regeneration Vehicle to help deliver future regeneration needs For housing providers to support the worklessness strategy	To be set out within the revised Housing Strategy (2009-12)  (currently in preparation)	HCA funding  Council funding  Private monies

**Proposed Performance Indicators**

<b>Performance Indicator</b>	<b>Baseline Performance (2006/07)</b>	<b>2008 / 09</b>	<b>2009/10</b>	<b>2010/11</b>
<u>High Level Indicator</u> % of non decent council homes	15.9%	8%	To be revised by new housing strategy	
<u>Local Indicators</u> LA tenant satisfaction with landlord services	83.51%	83.51%		
Number of empty homes returned to use or demolished	56	52 (under review)		
Number of nondecent homes belonging to vulnerable owner occupiers made decent	101	80		

**6. To better meet the needs of vulnerable and homeless people by investing in better prevention and support services**

Key Strategies	Actions by 2009	Actions by 2010/11	Funding
Housing Strategy	Improve homelessness advice services by better training and emphasis on prevention	To be set out within the revised Housing Strategy (2009-12)  (currently in preparation)	HCA funding
Homelessness Strategy	Improve access to housing information		Council funding
Supporting People Strategy	Improve services aimed at preventing repossession / work proactively with mortgage rescue schemes		Private monies
Older Persons Housing Strategy	Undertake fundamental reviews aimed at reducing temporary accom		
WALH Business Plan	To investigate/ develop options for a direct access hostel Liaise and help develop the fuel poverty initiative To implement the SP commissioning strategy aimed at homelessness, domestic violence and drug services		

**Proposed Performance Indicators**

Performance Indicator	Baseline Performance 2006/07	2008 / 09	2009/10	2010/11
<u>High Level Indicator</u> Number of people living in temp accom	65	60	To be revised by new Housing Strategy	
<u>Local Indicators</u> Number of households (per 1,000 pop ) that approach advice services who are prevented from becoming homeless	1	3		
To end the non-emergency use of Bed and breakfast	Extensive use made (£160K)	Occasional use on an emergency basis (£20K)		
Number of vulnerable people achieving independent living	81.8	87.2		
Number of vulnerable people who are supported to maintain independent living	98.6	98.7		

**Diversity Impact Assessment form**

Section:
----------

Policy/Service Area:
----------------------

Person Completing Form:	Date:
-------------------------	-------

Do any of the below groups suffer specific disadvantage (please indicate)

	Yes	No		Yes	No
Race			Disability		
Ethnicity			Gender		
Age			Religion		
Class			Sexual Orientation		

Is there evidence of disadvantage or associated problems?

How was the information collected and/or who have you consulted with?

<i>Action Plan – What specific actions are planned to tackle any disadvantage identified?</i>

Is the policy in line with current equality legislation and relevant codes of practice?

Timescale	
Responsibility	
Comments	

**Are the actions specified included in any other documents/plans?**

Departmental Service Plan	
Section/Team Plan	
Other (Specify)	

Date for further review
-------------------------

--